



bmcnetworks inc.
TECHNOLOGY SERVICES



Solutions & Success
The Inside Story

Hamilton Duncan

BMC worked with Hamilton Duncan to design a cloud environment to suit their firm's specific needs.

www.bmcnetworks.ca

About The Firm

Hamilton Duncan is a business and litigation law firm based in Surrey, British Columbia. They are one of the largest, most established and well respected law firms in the Fraser Valley, having served businesses, institutions, and individuals throughout the Lower Mainland and the Fraser Valley since 1959. They are a full-service firm, and boast a strong track record of assisting our clients to achieve their goals and objectives by providing experienced, innovative, and superior legal services.

Their Goals

Hamilton Duncan approached BMC Networks for assistance in creating a new cloud environment that their users could access from anywhere and from any device. The new cloud environment needed to be compatible with the many legal software applications that the firm uses. It also needed to provide fast and reliable performance so their lawyers and staff could be productive. And finally, it needed to be secure and protect their client's confidential data.

The Solution

BMC worked with Hamilton Duncan to design a cloud environment to suit their firm's specific needs. Microsoft Azure was chosen for the cloud server infrastructure, due to its reliability and security. The Azure environment has also enabled Hamilton Duncan to easily provide access for branch offices and newly-acquired law practices. Elements of the solution include:

- **Project Services:** BMC's project consultants designed and implemented a new Microsoft Azure Virtual Desktop (AVD) environment for Hamilton Duncan, and migrated all of their applications and data.
- **Technology Strategy Services:** BMC's virtual CIO provides ongoing advice, vendor management and strategic planning for the Hamilton Duncan team.
- **Managed Technology Services:** BMC's help desk provides rapid response support and expert legal IT knowledge for Hamilton Duncan's users.

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BMC Networks created and maintains a Microsoft Azure cloud environment for our firm that is fast, reliable and secure. BMC understands our needs, and helps us plan for the future and make the most of our technology."



GREG PALM
Co-Managing Partner