



CASE STUDY: UNITED CHURCH OF CANADA

Upgrading from Dynamics NAV 2013 to Dynamics 365 Business Central to keep up with future growth, and streamline operations.

AT A GLANCE

Challenges

- Strict accounting standards for reporting and budgets
- Tying up several costly servers
- Reliance on an external partner for integration maintenance
- Performing manual calculations and troubleshooting integration issues

Benefits

- A cloud-based system with built-in reporting
- Comprehensive fund accounting and allocations
- Reduced dependency on customizations
- Modern integration platform



"With the upgrade to Dynamics 365 Business Central with Tangicloud's Fundamentals fund accounting package, our organization has streamlined our reporting and audit process, which has saved our team countless hours! With stringent budgets, these changes allowed us much-needed breathing room to allocate funds to serve our mission better."

Harry Li

Controller, United Church of Canada



OBJECTIVE

Canada's largest protestant Christian denomination – the United Church of Canada – needed an IT environment that could keep up with future growth. As the organization was already using Microsoft Office 365, SharePoint, Dynamics 365 Sales, and Azure Cloud services, they wanted to transition their back office and accounting to the Cloud. They also wanted to upgrade the legacy version of Dynamics NAV 2013 which was operating on-premises.

SOLUTION

With our guidance, the United Church of Canada was able to transition from the older Dynamics NAV 2013 to Dynamics 365 Business Central. This upgrade allowed the organization to streamline complicated processes and integrations by leveraging standard functionality. It also helped them improve business operations, integrate with other applications, and perform complicated allocations and Fund Accounting procedures.

BENEFITS

Meets Audit and Compliance Requirements

Government audits and compliance necessitate precise information. A cloud-based accounting solution was critical to the United Church's ongoing operations. The upgrade allowed the organization to streamline complicated processes and integrations in order to meet requirements.

Secure Operations

The organization can now conduct business securely and remotely. They have also reduced future spend by significantly lowering the cost of subsequent upgrades to back-office systems, and eliminated customizations that are no longer required.

Seamless Integration

These changes helped the United Church of Canada streamline business processes, integrate with other applications, and perform complicated allocations and Fund Accounting procedures.

Intuitive Interface

As a long-time Microsoft Dynamics NAV customer, the non-profit greatly appreciated the familiar yet more intuitive user interface of Dynamics 365 Business Central. The functionality creates simplified workflows for fund accounting, allocations, account schedules, and budget controls.