AMERICAN ACADEMY OF PHYSICIAN ASSISTANTS

Managed IT & Hosting Services

Background and Challenges

With more than 100,000 members, the American Academy of Physician Assistants (AAPA) is the national professional society for physician assistants. Due to its aging equipment, AAPA needed:

- > An office relocation that would require major upgrades to its IT infrastructure;
- > Virtualization of its critical systems; and
- > An IT partner who would assist it in day-to-day IT operations, augment internal IT staff, and advise on long-term strategic IT planning.

Solutions

ATS worked with AAPA to:

- Provide redundant virtual private servers in ATS' secure private cloud for central administration and simplified access to AAPA's iMIS association management system (AMS);
- > Eliminate AAPA's need to replace the aging equipment by completing the virtualization of its business systems in ATS' private cloud;
- Help develop and implement an effective disaster recovery and business continuity plan; and
- > Plan and execute server consolidation and network redesign projects.

Results

The implementation of the projects above brought AAPA:

- > Easy, centralized administration of virtual private servers;
- > Simplified and seamless access to the iMIS AMS anytime, anywhere;
- > Reduced IT costs through eliminating the need for physical equipment replacement and maintenance; and
- > Enhanced network effectiveness and efficiency.

ATS continues working with AAPA to offer strategic IT advice, support its network infrastructure, and implement various network improvement and optimization projects.

SOLUTION HIGHLIGHTS

Service:

Managed IT & Hosting Services

Industry:

Association

Solutions:

- Network Management
- AMS Hosting
- IT Management & Budget Planning
- Strategy Consulting
- Disaster Recovery & Business Continuity
- Remote Monitoring
- Emergency Support

Technologies Used:

- ASI's iMIS AMS
- ATS Private Cloud

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