

# Success Story

*This Global Hotel Conglomerate Needed an Upgrade to Their Current Privileged Access Security Applications*

## Solution Background

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This client had CyberArk's Privileged Account Security (PAS) version 9.7 implemented, which includes Enterprise Password Vault (EPV), Disaster Recovery (DR) EPV, Central Policy Manager (CPM), Password Vault Web Access (PVWA), Privileged Session Managed (PSM), and Central Credential Provider (CCP). They were looking specifically to upgrade the current PAS solution to the most current version, across all environments. Due to lack of bandwidth and expertise, this client needed a technology partner who has extensive CyberArk experience.

## Business Challenge

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The hospitality group identified 30+ High Value Applications (HVAs) across the enterprise that required integration of CyberArk's security functionality and security suite. The client lacked bandwidth and the expertise to properly implement CyberArk. The CyberArk platform was not optimized and possessed architectural issues. In addition, there were several ad hoc solutions in comparison to the minimal amount of HVAs. This caused a lack of visibility or necessary controls to offset the risk and requirements from the InfoSec, Global Internal Audit, and External SOX Audit teams.

## Solutions Requirement

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This hospitality conglomerate required a successful CyberArk integration with their High Value Applications. They expected improvements to their internal PAM onboarding process, PAM governance and security framework, and policies, standards, guidelines, and architectural patterns. The customer needed a partner who had done CyberArk integrations on an enterprise level.

## ADAPTURE Delivered

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ADAPTURE implemented Privileged Account Security (PAS) solution version 11.6 into the hotel group's environments. Our CyberArk experts evaluated and integrated High Value Applications with CyberArk Application Identity Manager and Central Credential Provider. Our team expanded 24 High Value Assets that were not covered by PAM as defined by the Information Security Risk Team.

## Benefits

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The client was impressed with our consultative approach. The client now has visibility into High Value Applications and they are assured that their most important enterprise applications are secure