

Onepath keeps client's data safe and assets secure.



ATLANTA VOLUNTEER LAWYERS FOUNDATION

NONPROFIT SEEKS CYBERSECURITY PARTNER

The nonprofit **Atlanta Volunteer Lawyers Foundation** fights for equal justice, safety for survivors of intimate partner abuse, fair pay, and stable housing. But when their internal IT support was leaving, they found themselves battling their own devices. They needed new security, a seamless transition, and a company who would educate them through every step; in short, they needed Onepath, and we eagerly came on board. At the onset, one of the biggest concerns facing Atlanta Volunteer Lawyers Foundation was its cybersecurity. They had recently been attacked by a sophisticated cybercriminal, who had gained access to one of their passwords via Dropbox. He'd used that same password to hijack the employee's email in order to send infected pdfs. To make matters more complicated, the hacker implemented a rule that any emails containing vowels would be sent immediately to the employee's junk mail; when people tried to warn the employee that he'd been hacked, he wasn't able to receive their messages.

Onepath quickly figured out the problem and set to work solving it. We stopped the pdfs from sending, changed the employee's passwords, and educated him on better password policies. We then implemented cloud security via OpenDNS, but it wasn't enough to simply install the security; we also explained how it worked and why it was so important.

In addition to our new cybersecurity measures, we also made certain that the new internal IT person, Melissa Moody, was up to speed on all the nonprofit's IT features. We provided her with an updated network map of all their equipment, and we went through and ensured that everything was covered under warranty.



Onepath is a great asset to me and always helps resolve my issues quickly," said Moody. "They've always been awesome at explaining the 'why' as things are fixed, which helps Atlanta Volunteer Lawyers Foundation minimize our spending by solving our own minor problems. For this, we are extremely grateful to Onepath and recommend them to our nonprofit friends."

- Melissa Moody,
Data Manager

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As a result of joining with Onepath, Atlanta Volunteer Lawyers Foundation now feels empowered in their IT understanding, as well as their ability to assess and stop threats. The numbers prove the usefulness of our partnership:

Over the last 3 months **9 PHISHING ATTACKS** were identified and stopped

114 MALWARE ATTACKS have been thwarted

YTD response time:
15 MINUTES

YTD:
4.95/5 QA RESULTS

"Quick response time and efficient threat detection are important to us," said Moody. "The information we collect is confidential and fundamental to our daily tasks. Having Onepath as our MSP means we can continue normal operations without ever worrying or slowing down."

Atlanta Volunteer Lawyers Foundation is an asset to our community; they provide pro bono law services to over 5,000 Atlantans a year. Their mission is important, and good IT is integral to ensuring their mission runs smoothly. Onepath is proud to play a small part in helping such an important nonprofit help others.