





Allied Health is a health and wellness organisation that specialises in workplace injury rehabilitation and well-being restoration. These services are delivered through two of its companies—Pinnacle Rehab and Peak Conditioning both operating in Crows Nest, New South Wales.





The company has been operating for more than 20 years, working with Allied Health professionals in delivering specialist healthcare services.



Industry Healthcare Organisation



Number of staff 135



Solution Microsoft Azure and Office 365



Challenges

- Security risks with running their Office 365 environment on a "Shared Tenant".
- 5-week window to urgently migrate a substantial number of business-critical apps to Microsoft Azure.
- Several log-ins needed to log in to their desktops, laptops, and phones.



Results

- Improved security with dedicated Office 365 tenant environment.
- Reduced log-ins with Single Sign-On (SSO) capability.
- Improved bandwidth from 250 Mbps to 1 Gbps Azure Express Route.
- Migration from Citrix Remote Access Infrastructure enabled unnecessary IT licensing and operational costs.
- Remote access to desktop and applications for part-time and contracted staff.

"The Professional Advantage team is solutions-orientated. They try to find ways to help us get the implementation to occur despite a lot of timeframe challenges. They were truly effective, knowledgeable, and have helped us with staying on top of the implementation. They have a good understanding of the sensitivity of moving environments and data and have made the transition relatively seamless for our end-users."

Kevin Garvey, Director of Allied Health Australia

Trusted IT partner for over 30 years

We've been helping Australian businesses achieve more with technology since 1989. Being one of the few multi-skilled Microsoft Gold Partners who is also a **Tier 1 CSP**, we are able to design, implement, and optimise IT solutions for our clients while providing your software licensing needs.

Our years of experience delivering transformative IT projects for content and collaboration, workflow automation, cloud migration, financial management, and business intelligence are quintessential to our ability to provide **Modern Managed Services**.

Unlike most MSPs, we go beyond your typical infrastructure, networking, and end-user support and put cloud adoption and digital transformation at the centre of our managed service offerings.

Our team comprises exceptional individuals passionate about delivering impactful solutions that help businesses secure their data, modernise their processes, and save on IT costs. They play a critical role in why we consistently achieve +80 net promoter score and have average client retention of 9.7 years. Over 1000 small and medium-sized businesses, mainly in the not-for-profit, healthcare, construction, supply chain, and financial services industries, trust us for their IT solutions and software needs.

Get in touch with us today to learn how we can help your organisation.

Let's Talk.

