

Case Study

Alzheimer Society of Ontario

Navigating the Strategic IT Roadmap with IT Weapons

Client Profile

Founded in 1983, the Alzheimer Society of Ontario (ASO) is the province's leading care and research charity committed to helping people with Alzheimer's disease and other dementias. With a network of 27 Societies across Ontario, ASO offers programs and services for people living with dementia and fund research to find the cause and the cure for Alzheimer's disease and other dementias.

The Challenge: Greater scalability, reliability, and performance needed for hosted data

When the ASO approached IT Weapons, they were grappling with major challenges in their strategic IT roadmap:

- Migrating from the ASO's legacy IT setup to a newer, scalable IT infrastructure to enable users with better productivity
- Amalgamating the ASO, AS Toronto, AS Canada branches into a unified Microsoft 365 tenant to enable central management of licenses, policies and standards
- Bringing in multiple regional branches into the Microsoft 365 suite

As the regional branches had their internal IT teams working on different initiatives, bringing the right team together and communicating the unified approach was important. These complexities led to ASO exploring a strategic IT partner and subsequently signing a deal with IT Weapons.

The Solution: A 360° revamp of the IT infrastructure

Alzheimer Society of Ontario entered into a managed IT services agreement with IT Weapons which included IT solutions and services like:

- Microsoft 365 tenant migration
- Network refreshes
- SaaS data backups and protection
- Managed network devices
- Microsoft 365 tenant management and protection
- Hosted virtual machines

The experts at IT Weapons collaborated with the internal IT team of ASO to design and implement a new IT infrastructure based on the organization's needs and goals. Enabling the amalgamation and migration in record time, IT Weapons ensured that several users across ASO, AS Canada and AS Toronto were able to seamlessly go about their work as critical systems were migrated.

“ Integrity, experience and technical knowledge are things we look for in an IT partner, and ITW has been spot on.

The Implementation: Meticulous approach, lightning speed



When ASO approached IT Weapons, the teams collaborated on creating a strategic IT roadmap that would solve the challenges the organization was facing.

- IT Weapons first set up a unified Microsoft 365 tenant with ASO being the parent organization.
- The experts at IT Weapons then worked with a few regional branches at a time. This involved assessing their current email and productivity solutions and taking necessary steps to migrate them to Microsoft 365. Many of these projects were completed in a matter of weeks.
- As the regional branches had a wide range of users, IT Weapons set up a phased approach to move users into Microsoft 365 to give them a seamless and familiar user experience.
- Through the journey, IT Weapons identified, assessed and provided solutions for other parts of ASO's infrastructure including backups for Microsoft 365 through SaaS protection as well as networking services.

Get in touch: Request a free consultation today.

The Results: Enhanced collaboration, flexibility, and control

ASO now leverages IT infrastructure that has enabled their organization to adapt to scalability challenges. The solution from IT Weapons enabled ASO to upgrade their aging hardware and tools while ensuring that the user experience remains strong.



Greater Collaboration: ASO now regularly collaborates with IT Weapons to leverage their expertise in IT strategy and project implementation. The relationship has seen both groups work together on 30+ successful projects.



Flexibility and Future-Readiness: ASO's IT systems are designed for scalability and long-term sustainability, making adapting to future technological changes and needs easier.



Security and Control: The new infrastructure enhances security and enables ASO to have better control over its systems, protecting the organization from emerging IT challenges.



It has been five years since a ticket was submitted about the IT Infrastructure – a testament to ITW's performance.

Key Success Factors

The success of our relationship with ASO was driven by several key factors:



Extensive Migration Expertise: IT Weapons' extensive understanding of ASO's challenges, their migration capabilities, and their expertise in Microsoft technologies made them a perfect fit for the organization.



Tailored Solutions: The solution was designed specifically to address ASO's goals of future readiness, flexibility, security, and scalability, giving them more capabilities within their IT environment and more robust support.



Collaborative Approach: IT Weapons worked closely with ASO to understand their unique needs, involving their IT leadership in every step of the design and implementation process.

Strategic Outcome

Alzheimer Society of Ontario has successfully migrated to a fully managed IT solution that aligns with their strategic IT goals. With reliable and future-ready IT infrastructure, ASO is able to rapidly adapt to the needs of their employees across branches. By choosing IT Weapons, ASO has gained a long-term IT partner that enables them to navigate and thrive in the evolving IT landscape.

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