

CUSTOMER STORY

# Territorial Police Force



CNS Group delivers managed security and compliance services that allow a territorial police force to focus on core police work

## CHALLENGE

Many of the UK's police forces manage the ongoing demands of their growing technology systems with stretched internal IT resources. Whilst this approach can have its benefits, it can prove difficult for a force to keep up-to-date with emerging technologies and to respond rapidly to the latest National Policing Improvement Agency (NPIA) and National Technical Authority for Information Assurance (CESG) directives.

A territorial police force has taken a different approach. Since 2004, it has outsourced the management of its secure network perimeter to CNS Group, a Six Degrees company, freeing up time and resources to concentrate on core police work. The force takes advantage of CNS Group's consultative method, benefiting from independent advice, a flexible and skilled workforce and a cost-effective process.

## SOLUTION

Over the course of our working relationship, CNS Group's role has grown from that of a trusted network partner into a strategic ally, providing an instrumental and high-profile service for the force.

As a CESG CHECK and CLAS consultancy, CNS Group has the necessary experience and accreditation to understand and implement government regulation, whilst bringing extensive knowledge of business efficiency to its work. CNS Group enables the force to comply with national police policies and initiatives, and provides the force with the ability to call upon a pool of independent specialists.

CNS Group provides a fully managed service for the force, providing advice, consultancy and 24x7 support. Activities include security perimeter monitoring, third party access control, regular audits, threat alerting and risk profiling.

## About Six Degrees

Six Degrees is a cloud-led managed service provider. It works as a collaborative technology partner to businesses making a digital transition.

Always placing clients at the heart of its strategy, Six Degrees' passionate teams combine technical expertise and deep sector-specific knowledge to innovate, craft and manage the right solutions to power their businesses.

The breadth and strength of Six Degrees' technology is its foundation. Solutions range from data and application performance management through to colocation and unified communications, all with private, public, or hybrid cloud at its core.

Six Degrees works collaboratively and builds long-term partnerships through exceptional services that match its clients' needs. It continually innovates the right solutions to enable clients' brilliance.

## OUTCOME

Since working with CNS Group, the force has not experienced a single security breach. CNS Group currently monitors up to 2,000 alert profiles a day on devices that provide critical policing services to the force, and has ensured that the force maintains its compliance with the Code of Connection for the Police National Network.

Utilising a consultative approach, CNS Group provides the force with a 24x7 security service across its entire network. It is estimated that to provide a similar service internally would require up to six FTEs.

CNS Group has also worked with the force Information Management Group and CIO Department to develop a progressive and transparent web content solution. This solution ensures appropriate web and email usage, and has also enabled the force to remain at the cutting edge of NPIA accepted technology.

Since 2004, CNS Group has successfully developed the consultative network management service it delivers to the force. Today, the force benefits from an accredited independent third party that monitors the ever-changing IT risks police forces face, and provides an open conduit to evolving government directives, giving the force the necessary assurance to focus on core policing work.

*“Security is a very specialised discipline, and we needed be sure that the company we chose understood our requirements and was able to suggest relevant security options. That CNS Group could focus on our organisational needs and apply suitable solutions was key to the success of the project. We see the effective implementation of new technologies as critical to policing in the 21st century.”*

**Head of IT, Territorial Police Force**

## ADVANTAGES & BENEFITS



**24x7 monitoring of the secure network perimeter and remote access activity - 24x7** monitoring makes it possible for the force to forge ahead with innovating policing strategies including mobile data and agile working.



**Tight ITIL compliant change management processes, applied on all devices - CNS** Group deploys technology that offers the best possible assurance that the force's networks are protected from external threat.



**Government alerting services (CPNI and CSIRTUK)** - CNS Group provides an early warning system for potential vulnerabilities and zero day attacks, safeguarding the force and allowing the force to focus on core policing.

### Stable Foundations

Providing essential IT services to enable our customers to re-focus on their core business



Managed Workspace



Business Continuity



Modern Workplace



Unified Communications



Cyber Security Detection & Defence



Core Infrastructure



Simplified Collaboration



Enterprise Mobility Management

### The Agile Workspace

Equipping our customers with the tools to empower their employees to work efficiently anywhere

### Intelligent Growth

Utilising technology, intelligence and expertise to fully realise new growth opportunities for your business



Multi-Cloud Management



Business Insight & Analytics



Consultancy & Advisory



Cyber Security Assessment & Compliance