



MIGRATION OF 15 CHARITY TRUSTS TO THE CLOUD



Client: Groundwork

Sector: Charity

Users: 3,000

About

Groundwork is a charity established in 1981, consisting of 15 independent trusts across the UK. Founded to unite communities, businesses, and government in a joint effort to improve quality of life and promote sustainable development. Groundwork undertakes thousands of projects each year, making a real and lasting difference in the places that need it most.

Background

Groundwork UK has been working with Technical Drive for around 10 years. Initially, Technical Drive supported users and on-premises IT infrastructure through remote IT support and onsite engineers. In 2024, Technical Drive assisted Groundwork UK in migrating to the cloud using the Microsoft ecosystem.



Working with Technical Drive has been a great experience. They are our strategic IT partner, and with the migration to the cloud across the group, the partnership has gone from strength to strength.

Unlike other IT providers where their Engineers and Account Managers are constantly changing, Technical Drive's team has been ever-present. This has provided us with continuity of service and full confidence that we're fully supported and secure.

Paul Viles
Director of Finance & Corporate Services
Groundwork UK




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Following Groundwork UK's successful cloud project, a decision was taken to rollout the migration across all 15 trusts during 2025. The project was put out to competitive tender, which Technical Drive was awarded.



Challenge

Having on-premises infrastructure supported by different IT providers at each trust was challenging and led to a lack of understanding of the organisation.

Moving to a shared cloud tenancy meant the group would only as secure as the weakest trust.

Each trust having its own on-premises IT infrastructure made communication and collaboration between the group difficult.



Approach

Worked with the management of each trust to migrate them to the cloud with Microsoft 365. Comprehensive consultation was provided to each trust, alongside an agreed number of hours per month for additional support and advice.

Implemented a full suite of cyber security tools, including Threat Detection, Network & Email Security and Recovery.

As part of the migration we implemented a fully branded SharePoint environment. Users at each trust were provided with comprehensive training and support to ensure full adoption.



Result

Using Technical Drive as a single point of contact for IT has ensured continuity of service across the group. They have an extensive understanding of the needs of each trust and provide comprehensive support to 3,000 users as well as strategic direction.

Advanced cyber security tools provides protection to the trusts' IT environment. Technical Drive's Cyber Security team worked closely with the Groundwork team to gain Cyber Essentials.

The cloud migration and adoption of SharePoint has enhanced collaboration and communication across the group. The Comms team use the hub to share news and updates across the group.



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