



# BELVIKA

Trade &  
Packaging  
Ltd.



# Managed IT Services Case Study

“To help with our strategic initiatives we need an IT partner that we can rely on to provide the proper guidance.”

- Mario Golias, Belvika, VP Operations

**mbc**

MANAGED IT SERVICES

Belvika has seen significant growth and were looking to expand with a new facility. To accomplish this goal they wanted to streamline the management of IT for all staff, begin leveraging cloud services such as Microsoft Office 365, and needed strategic guidance to setup the Branford location.

# The Challenge

Belvika has seen significant growth and were looking to expand with a new facility in Brantford. To accomplish this goal they wanted to streamline the management of IT for all staff, begin leveraging cloud services such as Microsoft Office 365, and needed strategic guidance to setup the Brantford location.

Belvika conducted an exhaustive evaluation process and decided to upgrade to MBC Managed IT Services. Bekvika's vision included the following:

# The Solution



Virtual CIO Services

Project Services to upgrade Infrastructure at Mississauga Head Office

An SLA (service level agreement) that guarantees response times

Vendor Management

24/7 monitoring & support of critical infrastructure and services

# The Results

MBC's Project Services team delivered a project to refresh Belvika's Core Network and Server infrastructure as well as migrate their email to Microsoft Office 365 – Exchange Online.



“OUR IT INFRASTRUCTURE  
ENABLES OUR STAFF  
TO BE PRODUCTIVE IN THE OFFICE.  
MBC'S TEAM PROVIDES A SOLID FOUNDATION  
TO ALLOW US TO FOCUS ON DOING OUR JOBS  
AND GROW THE BUSINESS”  
- MARIO GOLIAS

“We are very pleased that we can now leverage the cloud to manage our email. MBC's team delivered the project extremely efficiently and professionally,” stated Mario Golias.

With MBC's Managed IT Services model that includes strategic consulting, guaranteed response times, and 24/7 monitoring Belvika can focus on their business.

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# ABOUT BELVIKA

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## BELVIKA TRADE AND PACKAGING

Belvika Trade and Packaging is a family owned and operated full service supplier of contract packaging solutions since 1993.

## THEIR DOMAIN

We package primary, secondary packed product, and corrugated displays, with multiple co-packing facilities in Southern Ontario, Canada.

We manage all aspects of the operations on-site from Scheduling, Procurement, Fulfilment, and Inventory, Lot Control and Shipping for all products within production.

## THEIR CUSTOMERS

We work with some of the largest consumer packaged goods companies in the world such as Nestle, Hershey's, Mars, Mondelez, Dare and many others.



Belvika's Corporate Vision

“TO BE THE PRIMARY PARTNER FOR VALUE ADDED  
CO-PACK AND POSTPONMENT SERVICES TO NORTH AMERICAN  
CPG COMPANIES”

# Who is MBC?

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A trusted, responsive partner that delivers Delightful IT

Our core values,  
Knowledge, Responsiveness, and Honesty,  
serve as fundamental beliefs that dictate  
our behavior, actions and are aligned around  
customer requirements so that we continually  
anticipate, meet and exceed client expectations  
in a delightful way.

## Why Choose MBC?

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We take IT Services  
to the next level  
by guaranteeing  
customer satisfaction  
and providing solutions  
tailored around  
cybersecurity & strategic consulting.

Our clients benefit from  
our IT Lifecycle program,  
a framework that aligns  
IT needs with business growth  
while ensuring  
up-to-date IT infrastructure  
and leveraging both  
public and private Cloud.

Contact us  
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