

CASE STUDY

Enhancing IT Infrastructure: Supporting Hill Country Community Needs Council

COMPANY SNAPSHOT

Industry: Social Services

Founded in 1983, the Hill Country Community Needs Council (HCCNC) coordinates 28 programs to meet the essential needs of families, children, and the elderly in Gillespie County, serving over 4,000 individuals annually.

THE CHALLENGE

HCCNC benefits greatly from the support of organizations, businesses, citizens of the county, local schools, law enforcement, and the Gillespie County Ministerial Alliance. It relies primarily on donations, which are directed towards programs and resources for community members in need. However, the focus on service delivery had left their IT infrastructure neglected. HCCNC reached out to Weaver Technologies for helpdesk support, as their sole IT staff member was overwhelmed and needed assistance.

THE WEAVER ADVANTAGE

Weaver Technologies delivers tailored IT solutions with a focus on innovation, efficiency, and client-specific needs. By integrating advanced technologies and providing dedicated support, we empower organizations like HCCNC to enhance their operations and service delivery, ensuring long-term success and community impact.

PROJECT CAPABILITIES SHOWCASE

- IT Infrastructure Assessment
- Microsoft M365 Migration
- Multi-Factor Authentication Implementation
- Bitdefender Virus Protection
- Computer Repair and Optimization
- Ongoing Training and Support



Our goal at Weaver Technologies is to deliver tailored, cost-effective solutions that truly meet our clients' needs. This project exemplifies our commitment to providing the right IT solutions at the right time for the right reasons.

Kevin Prifogle - Senior Account Executive
Weaver Technologies

WHY WEAVER?

When Weaver Technologies visited HCCNC, they identified several IT challenges, including outdated technology and lack of a centralized data storage system. Recognizing the budget constraints, Weaver Technologies proposed a solution and approved the donation of all necessary services, software, and support.

THE RIGHT IT SOLUTION

Weaver Technologies migrated HCCNC to Microsoft M365, providing a more business-friendly environment. They enabled Multi-Factor Authentication for added security and installed Bitdefender virus protection on all computers. Additionally, they repaired a previously deemed unsalvageable computer, ensuring that all available resources were utilized effectively.

THE RIGHT TIME: EXECUTION

Weaver Technologies executed the project with meticulous planning:

- Detailed Assessment: Evaluated HCCNC's existing infrastructure and identified critical needs.
- Implementation: Migrated email management to Microsoft M365, enabled security features, and installed antivirus protection.
- Support: Provided ongoing training and support to HCCNC staff to ensure smooth operation and maintenance of the new system.

Empowering Community Services with Modern IT Solutions

At Weaver Technologies, we empower communities by combining innovative technology, expert talent, and streamlined processes.

Our integrative, agile approach to IT modernization aligns with each organization's unique needs. We develop tailored solutions in IT infrastructure, data security, centralized management, and collaboration tools.

Explore our capabilities at www.weavertech.us.



OUTCOMES

The technology upgrade provided by Weaver Technologies resulted in centralized and secure data storage, enhanced collaboration and communication, improved IT efficiency and effectiveness, and freed-up staff time to focus on service delivery. This led to increased overall organizational efficiency for HCCNC.

THE RIGHT REASON

Weaver Technologies' commitment to giving back to the community was evident in their support for HCCNC. The donation of services, software, and support enabled HCCNC to continue its mission of providing essential services to those in need. This project underscores Weaver Technologies' dedication to making a positive impact, reflecting the company's mission and values.

WHERE CAN THE RIGHT IT SOLUTION TAKE YOUR ORGANIZATION?

Unfold the possibilities with Weaver Technologies. As a comprehensive IT solutions provider, we partner with diverse industries, turning challenges into success stories.

LEARN MORE ABOUT OUR TRANSFORMATIONAL IT SOLUTIONS HERE!

The Right IT Solution

We focus on creating the Right Solution for our customers. You will never find us pushing unneeded products.

The Right Time

We believe the Right Time will reveal itself if we take a patient and deliberate approach. We don't believe in pushy tactics.

The Right Reason

We believe integrity is real, that it is valuable and it's all about doing things for the Right Reason – the only way we know how.

KEY BENEFITS

- **CENTRALIZED AND SECURE DATA STORAGE**
- **ENHANCED COLLABORATION AND COMMUNICATION**
- **IMPROVED IT EFFICIENCY**
- **STRENGTHENED DATA SECURITY WITH MFA AND BITDEFENDER**
- **TAILORED IT SOLUTIONS AT NO COST**