CLIENT SUCCESS STORY

ESSE HEALTH: PLACING PEOPLE FIRST WITH TRUSTED PARTNER



Esse Health, seeks to lead the healthcare community by putting their focus on serving others. Utilizing the latest information, tools, and technology, Esse Health increases the quality of patient outcomes through preventative care and disease management. A company who places people first, Esse Health values the power of technology to serve the vital needs of all of their patients.

THE CHALLENGE

Esse Health utilized real-time metrics to meet their patients' needs, built by a third-party vendor entrusted with retaining its source code. When the source code was lost, Esse lost the ability to update their reporting system. They needed a fix that fit with their infrastructure and allowed for further improvements.

"We feel so grateful for the work that Technology Partners put in to help us. They put people first and it's evident in the way they approached our problem."

-Erin Stamm, CIO

THE PLAN

If Esse Health could find a partner who could conduct a forensic assessment of their code and redevelop their system, they could continue to use all of their existing hardware and data to keep their operation running. This would put the organization on sure footing for future improvements and help to secure their code for further development.

THE RESULTS

Technology Partners created all-new source code from the ground up that integrated seamlessly with Esse Health's existing backend systems. We maintained the interface with which the Esse team was comfortable using and provided a modifiable foundation with extra layers of security and redundancy. Esse Health now has critical access to the data and the peace of mind knowing their custom system will continue to last.

