

Building a strong support structure.

DT Hughes Group



SECTOR

Construction & utilities

LOCATION

Liverpool HQ

EMPLOYEES

200+

Supporting a growing business since 2005

Founded in 1984, DT Hughes Group has built a strong reputation across civil engineering, construction, utilities and training. Curveball first began supporting the business in 2005, supplying five mobile handsets. As DT Hughes expanded, its communications requirements grew alongside it.

The challenge

With teams working across different sites and locations, reliable communication became increasingly important. Staff needed to stay connected with colleagues and off-site teams, while reliable mobile data was essential to completing work efficiently. Connectivity difficulties could mean wasted time, operational delays and an impact on customer service.

FROM FIVE MOBILE HANDSETS TO A WIDER COMMUNICATIONS SOLUTION

A long-term partnership that has evolved with the needs of DT Hughes Group.

The solution

Curveball designed a unified communications solution combining mobile, phone systems and connectivity, creating a more joined-up approach for the company's three sites and off-site teams.

The relationship has continued beyond communications. Curveball has also supported DT Hughes with IT hardware and communications as the organisation has developed its internal enterprise systems.

What the partnership delivers

Connected teams

Communication across sites and off-site staff through a coordinated solution.

Support that evolves

IT hardware and communications support shaped around changing business requirements.

A long-term relationship

A responsive, local service partner that understands the organisation and its priorities.

IN THE CUSTOMER'S WORDS

"We need a reliable service partner for our IT and Comms provision, one who has the speed and agility to meet ours. It is refreshing to work with a local family run business that has a team to hand at every request, and with the best interest of our business at all times. Curveball offer solutions that are proactive and cost-effective. I would highly recommend them, and I look forward to continuing our working partnership."

David Hughes | Managing Director, DT Hughes Group

See what Curveball could do for your business.

Get in touch to discuss your IT and communications needs.

[Read the full customer story online ↗](#)