

# INFRASTRUCTURE UPGRADE

## MAINCOM



### CLIENT OVERVIEW

Maincom Group has provided reliable professional construction and building repair services throughout Australia and New Zealand for almost 20 years.



### CLIENT TESTIMONIAL

"The combination of having our data and systems monitored, backed up and having the team at Empower IT on call for support, has proven to us that IT is not the hassle we thought it to be if you have a competent team of experts. Our interactions with Empower IT have proven to be of utmost professionalism and I would highly recommend their services."

*James Hickey, Chief Executive Officer  
Maincom  
Insurance Services*

### PROJECT SUMMARY

Empower IT Solutions was engaged by Maincom services to upgrade their server which was reaching capacity quickly and required additional storage. Empower IT Solutions was able to intervene and have the data migrated in apt timing.

#### THE PROBLEM

Maincom has grown to be a company that has become a preferred building insurance services provider across Australia and New Zealand. A company with such an expectation needs to ensure that all their infrastructure is in great condition. Maincom staff recognised that they couldn't store any more data on the server which was impacting on business performance. Maincom managers requested Empower IT Solutions to install a new server in an efficient manner that would minimise disruption and maintain productivity.

#### THE SOLUTION

With a team of professionals that understand technology, Empower IT Solutions' engineers were able to configure and activate a new server within the first few hours while ensuring that Maincom staff continued seamlessly. The relevant data files were moved across in the quickest possible manner that ensured minimum downtime was experienced.

#### THE BENEFITS

Maincom staff were transitioned to a new environment seamlessly. The benefit to Maincom was that their staff were able to use their workstations without experiencing any issues while the migration occurred.