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optics | worldwide



DEANS COMPUTER SERVICES PLC

“Available, Expertise, Patience”



Olly Simmons
Compliance & IT Systems
Edmund Optics Ltd

“Whatever the IT requirement Deans has always been able to handle it”

Edmund Optics

Edmund Optics® (EO) is a leading global supplier of optics, imaging, and photonics technology that has served a variety of markets including Life Sciences, Biomedical, Industrial Inspection, Semiconductor, R&D, and Defence since 1942.

EO designs and manufactures a wide array of optical components, multi-element lenses, imaging systems, and optomechanical equipment, while supporting OEM applications with volume production of stock and custom products. With locations in more than nine countries across the globe, EO employs over 1,000 employees and continues to expand.

Olly Simmons is responsible for Edmund Optics’ (EO) Compliance and IT systems for the European region and is located in the UK office in York, where he manages the day to day operations of the various IT systems in Europe as a member of the larger global IT department.



AMBER VAULT BACKUP

Moving to DCS

Edmund Optics first started utilising DCS’s services sometime around 2003, just as they installed their first server. Up until that point they had only been using co-axial networked PCs. At the time Olly was an Applications Engineer and did not yet have any experience of Windows Server. Andrew Tones , who was then DCS’s technical director, helped with the installation of this first server after the manufacturer assigned technician was unable to complete the job. DCS also helped to set up Exchange and associated services, later handing over to Guy Brook, now DCS’s technical manager and then later still Adam Findlay, our Cloud Services Manager.

A few years after this install the original server failed completely, but Guy was there with a replacement server and had Edmund Optics up and running within a few hours. Fast forward to 2019 and Adam was on hand with a similar solution and fast response time.

“Andrew, Guy and now Adam have always been available, great at what they do and always patient when I ask them a million questions “

Olly Simmons—Edmund Optics Ltd



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Why DCS?



Olly Simmons (right) & Adam Findlay of DCS (left) holding the “Oscar” he was presented with by Edmund Optics for great service

Edmund Optics selected DCS due to our broad range of support services and also proximity to their offices in York. In the intervening years they have remained in contact with DCS and have added services and improvements on our recommendations.

As more and more of the internal IT requirements have fallen on Olly, he has increasingly needed to use our services to help out when he is engaged elsewhere or to help cover areas with a higher complexity (namely Exchange).



Future Plans

Following recent meetings with Barry Rankin EO’s account manager and Adam, Olly is now looking at a number of further exciting projects, not just for the UK but globally, which he is looking forward to rolling out with DCS’s help.

These ventures will include implementing more advanced firewalls and with the impending Microsoft EOL on some operating systems, Olly is taking advantage of this to upgrade to the later, more robust version for his business critical systems. With the introduction of EveryCloud ,which provides protection against malware spam and business compromise emails, these measures help ensure that Edmund Optics stay current, offering the best service to their users and the customers that they serve.



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