



Elim Village is a unique Christian retirement community based in Surrey and Chilliwack, BC. with a vision for keeping families together as care needs evolve. Elim Village has been blessed with significant growth over the years and has built a 25 acre campus of complete care in Surrey and is developing a second 8.6 acre site in Chilliwack.

Challenge

As with most rapid growth companies, their systems became siloed as each department worked to meet its own needs and collaboration became increasingly difficult. While they had debated moving to a new file sharing system for years, the addition of the second site in Chilliwack and the second residential care building in Surrey was the breaking point. They needed a better way to collaborate and share data between departments and sites.

Solution

Scout championed a SharePoint online solution, working with a few select department heads to define a SharePoint site that would make collaborating on documents far simpler. The accompanying user based permissions and access also ensured that the data would remain secure.

While still a work in progress, Elim's SharePoint Site continues to grow and incorporate new departments and sites, ensuring everyone is working with the latest information and supporting a more flexible working environment. We continue to consult and advise where necessary, providing Elim Village with the support and customer service its staff needs to be successful.

"Going away are the days where it takes multiple steps and logins to access information or wait your turn to work on a document. Office 365, and particularly SharePoint and OneNote, are removing

unnecessary restrictions and lengthy delays so that information is quickly accessible, shared, stored and easily worked on in real-time with colleagues from various locations.”

Sheldon Loeppky, Manager of Business Operations