

LEGAL | CASE STUDY

A new office for OMB, open on day one

OMB Solicitors | A new Southport office, designed and built from scratch

Day one	1180 sqm	50+
open and trading	fitted out across two floors	staff moved in

Executive summary

OMB Solicitors moved into the top two floors of a new five-level Southport building in late 2022: around 1180 sqm with no cabling, power or network in it, and more than 50 staff due to start work on opening day.

Evolve ran the site survey, specified the cabling and power, built a cloud-based environment and coordinated the ISP, print and legal-software vendors through to opening day. When the ISP missed the install date, a load-balanced 4G solution kept the firm trading, and OMB opened on time.

The challenge

- Twice the floor space and no IT to inherit: every cable, outlet and rack location had to be specified from scratch.
- Electricians, cablers, the ISP, the print vendor and legal-software providers were all involved, and none of them talked to each other.
- A go-live date the firm couldn’t slip: court deadlines, settlements and trust-account work had to keep moving.

Key technologies and services

Technology / service	Role in the case study
Site survey, cabling and power	Run early and fed into the electrical and cabling plans before any cable was pulled. Two double power points and two network drops per desk, instead of one of each.
Workstation and boardroom fit-out	Each legal workstation runs a desktop, two screens and a phone. Boardroom outlets were moved so the screen and conferencing kit weren't competing for one socket.
Cloud-based environment	Onboarding is a sign-in, not a build. Staff can sit at any desk, sign in and pick up where they left off.
ISP and 4G failover	With the ISP install missed and the wireless backup not working, a 4G service from the provider plus Evolve's own 4G at the opposite end of the building were load-balanced.
Vendor coordination	Print, ISP and legal-software vendors all dealt with Evolve directly, so OMB only had to call one party.



Evolve's approach

1. **Survey**
   Site survey shaped the electrical and cabling plans.
2. **Build**
   Cloud-based environment so onboarding is a sign-in.
3. **Coordinate**
   One point of contact for every vendor.
4. **Open on time**
   Dual 4G, load-balanced, when the ISP missed the install.

Business outcomes

Open on day one, despite the ISP

The ISP missed the install and the wireless backup wasn't working. Dual load-balanced 4G held coverage across both floors and OMB opened on time.

Onboarding is a sign-in

A new lawyer is productive on day one without a desk-side IT visit.

Hot-desking between floors

Existing staff can sit at any desk, sign in and pick up exactly where they left off, without losing files.

Ready for the next hire

OMB has hired since the move, and the build has not needed revisiting. The infrastructure scales as the firm grows.



Why this case study matters

An office move has a date that can't slip and a client workload that doesn't pause. The value here came from involving IT before a single cable was pulled, giving the partners one point of contact across every vendor, and having a backup that worked when the ISP didn't.

Related Evolve services

Cloud & infrastructure	Microsoft 365, Azure, cloud migrations and server management.
Network & connectivity	Firewalls, Wi-Fi, VPNs and site-to-site links, with 4G failover where a dropped link would stop work.
Telephony	Cloud-hosted phone systems, Yealink handsets and call routing.

evolve TECHNOLOGIES

Planning a new office or a move?

Talk to Evolve about getting the IT right from the first site survey through to opening day. evolvetech.com.au