



Where mental wellbeing thrives

How Huon IT help a leading provider of comprehensive mental health support services in protecting data, system, staff, and clients' security

Non-For-Profit

THEIR STORY

Flourish Australia dedicates to working and supporting local communities on their mental health recovery journeys.

They have served the Australian community for over 60 years and assisted individuals from diverse background with finding jobs, accessing employment and education, making friends, and managing daily tasks.

THE CHALLENGES

With over 1,000 staff and numerous offices, Flourish Australia has wanted to ensure its organisation was mature to deal with today's increasingly risky Cybersecurity environment.

Huon IT was initially brought in as independent consultants to conduct a penetration test. The project extended to a 12-month Cybersecurity Maturity Program to:

- Increase focus on cyber awareness training for staff

- Implement regular compliance audits and governance policies
- Address existing email filtering robustness
- Establish a proper process for change management
- Instil stronger password management and data encryption capabilities



THE SOLUTION

- 01 ▶ Executed a **Cybersecurity Maturity Audit** based on the National Institute of Standards and Technology (NIST) framework to establish a risk baseline
- 02 ▶ Utilised findings to create a **business report** clearly outlining review, risks, recommendations ranked by severity with relevant results from a vulnerability scan
- 03 ▶ **Huon IT Security experts facilitated a workshop with key stakeholders** to discuss recommended action items to prioritise for addressing
- 04 ▶ Held **quarterly progress reviews** to consistently drive Cybersecurity Maturity improvement initiatives throughout the 12- month schedule

THE RESULTS

Flourish Australia is pleased to see improvements in their network and computer security, particularly in better understanding amongst its staff that transpired from a structured Cybersecurity awareness training program.

Confidence in their security posture governing all client and staff data has increased as clear policies and steps put in place now adhere to Australian Privacy laws and government regulations.

Continuous integration in Cybersecurity, Office 365 and other applications is included in future improvement plans to keep Flourish Australia's Cybersecurity program up to date with the changing cyber threat landscape.



"The program has improved Cybersecurity awareness effectively within our organisation.

It was good that we have an independent resource such as Huon IT to drive the initiatives, given their experiences in this field."

MARCELO PENA
IT MANAGER, FLOURISH AUSTRALIA

CONTACT US

 **1300 HUON IT (4866 48)**

 info@huonit.com.au

 www.huonit.com.au

