



Information Security Services

SUCCESS STORY

VITEX EXTRUSION, LLC

*Learn how Twinstate Technologies' IT Consulting Services
Improved Security for Vitex Extrusion, LLC.*

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THE CHALLENGE

Al Warner, IT/Systems Engineer for [Vitex Extrusion, LLC](#), is the company's onsite, hands-on, go-to IT expert. Al wears many hats, including that of helpdesk. Having someone with Al's experience on-site is essential to Vitex, and the company leans on third-party managed service providers for supplemental IT support. For its cybersecurity and VPN needs, Al found himself struggling with a lack of responsiveness and flexibility from its existing providers.

Al's level of frustration was high. He was done with feeling like he was left out on his own, and in his mind, he was done with third-party providers.

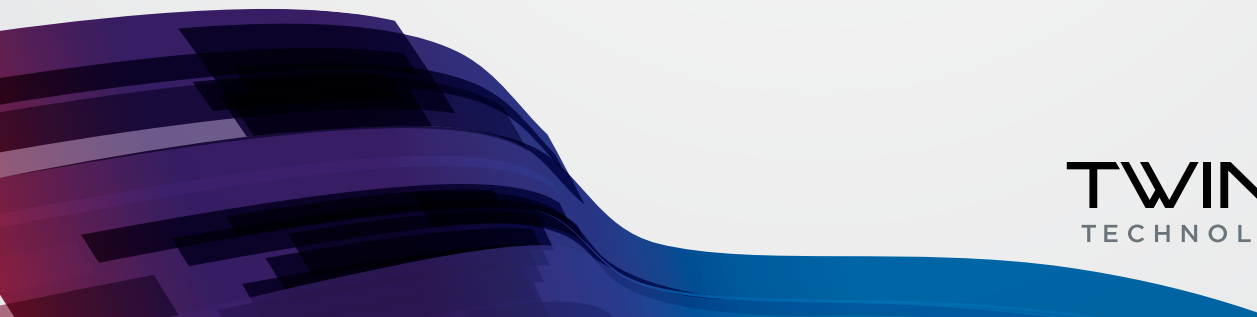
Adding insult to injury, the security that was in place was inadequate. Despite precautions, the corporate infrastructure became at risk. "When, due to malware problems, you have to fall back on your backups, you need to address something up front," says Al. He needed a solution that would allow the company to grow while providing proper protection at the perimeter and the endpoint – areas where security was deficient.

In addition, Al was interested in having wireless access on-premises for the executive suite and needed help to make this happen.

For Al, it was imperative to have, first, a partner he could count on and second, manageable solutions that would accommodate the company's needs. After looking at numerous vendors, he knew he wanted a partner who had been in the industry for a period of time, and had a resume and references available for follow up. Al selected Twinstat Technologies as the company's third-party managed security service provider.

THE PROCESS

To address security at the perimeter, we implemented our Perimeter ProtectSM solution. True prevention requires the replacement of outdated firewalls with a robust next-generation threat management engine designed to inspect all traffic entering and leaving the network. Perimeter Protect provides this alongside a suite of enhanced security services. The perimeter is a major entry point for cybercriminals, thus one of the best places to introduce a first line of defense to a technology environment.



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THE PROCESS (CONT.)

For the endpoints, we deployed Endpoint Spectrum ProtectionSM (ESP). Safeguarding the endpoints bears great weight in building a solid security foundation, and ESP sees to it that the endpoints, or devices, such as servers, mobile phones, laptops or printers, are unsusceptible to cyberattacks. Drawing upon the specialized security features of industry standard tools from our premier technology partners, ESP offers centralized security management and a wide range of defense options.

THE RESULT

Since the implementation, our solutions have stopped malicious threats from entering the Vitex environment. In addition, we believe in building trust and taking exceptional care of our customers. We promptly communicate with Vitex to ensure they are always well-informed and prepared. The client is pleased with the flexibility of our solutions and looks forward to progressing together.

“Since Twinstate has come in, we haven’t had any major incidents,” says Al. “It’s like having a seatbelt on. I’m able to address issues other than security, like dealing with production equipment and upgrades to client capacity, rather than making sure the perimeter and endpoints are secure. I sleep better knowing Twinstate is there, and I’m not alone. I’ve got a capable team now, and they’ve got my back 24/7. It’s a wonderful thing.”

Take charge of your security. Schedule a [Discovery Call](#) today.