



IT Managed Services for Paving Company

PROJECT DETAILS

 IT Managed Services

 Nov. 2025 - Dec. 2025

 Less than \$10,000



"Their planning, communication, and coordination with vendors resulted in a smooth, seamless rollout."

PROJECT SUMMARY

A paving company hired Veracity Technologies to modernize and standardize its IT environment. They implemented the Equipment360 software solution within the client's existing on-premises IT infrastructure.

PROJECT FEEDBACK

Veracity Technologies completed the project during a planned maintenance window, resulting in no unplanned downtime for the client's users. The transition to the upgraded server environment and new platform was seamless. The client also saw better maintenance parts cost tracking.



The Client

Introduce your business and what you do there.

I'm a payroll specialist and EEO coordinator at Valley Paving, a Minnesota-based heavy civil construction company. We specialize in road construction services, including asphalt paving, grading, excavation, milling, and reclamation for highways and infrastructure projects.

The Challenge

What challenge were you trying to address with Veracity Technologies?

We hired Veracity Technologies to help modernize and standardize our IT environment in support of our highway and infrastructure projects. Our primary goals were to improve network reliability, cybersecurity, and user support across both our office and field operations while minimizing downtime during critical project timelines.



Trista Welter

Payroll Specialist & EEO
Coordinator, Valley Paving



Construction



Shakopee, Minnesota

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0



The Approach

What was the scope of their involvement?

Veracity Technologies helped us streamline systems management, enhance security, and ensure our technology was dependable and scalable as our operations grew. They implemented the Equipment360 software solution within our existing on-premises IT infrastructure. The objective of the project was to improve equipment management, maintenance tracking, and overall operational efficiency while maintaining compatibility with our current server environment.

To support the Equipment360 application requirements, Veracity Technologies performed a server operating system upgrade. This work included upgrading a virtual server from Windows Server 2016 Standard to Windows Server 2019 Standard. The upgrade was completed during a scheduled maintenance window and included the creation of a server checkpoint prior to execution. Following the upgrade, Veracity Technologies worked with Centralized Services to confirm that backups, antivirus, asset management, and monitoring agents were functioning properly. They also verified that critical business applications, including Primavera and Spreadsheet Server, remained accessible and operational.

After the successful server upgrade, Veracity Technologies coordinated directly with the Equipment360 vendor to deploy the software solution.

This phase included obtaining installation instructions, facilitating vendor access as needed, installing the Equipment360 database on the designated virtual server, and deploying the Equipment360 client application. Veracity Technologies tested system connectivity with the vendor to ensure the solution met our operational requirements and confirmed that the client software was installed where needed and accessible to employees.

The project concluded with the creation of updated documentation. Veracity Technologies documented the Equipment360 application configuration, database settings, and client installation details, including installation locations. Vendor contact information,





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including name, phone number, email address, and website, was also documented to support future maintenance and support needs.

What is the team composition?

We worked with 2–5 teammates from Veracity Technologies.

How did you come to work with Veracity Technologies?

We found them through a referral. We chose them over other options because they had high ratings, were close to our geographic location, had pricing that fit our budget, had a great culture fit, offered good value for the cost, and had company values that aligned with ours.

How much have you invested with them?

We spent less than \$10,000.

What is the status of this engagement?

We worked together from November–December 2025.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

While we didn't track formal metrics for this project, the outcomes were clearly observed throughout the engagement. The server upgrade and Equipment360 implementation were completed during a planned maintenance window and resulted in no unplanned downtime for our users. Core business applications remained accessible throughout the transition, and there was no disruption to day-to-day operations.

The transition to the upgraded server environment and new





Veracity Technologies

Equipment360 platform was seamless from an end-user perspective. Employees were able to access the Equipment360 client immediately after deployment, and the system was operational upon go-live without the need for rework or follow-up remediation. User adoption occurred naturally as the client was installed where needed and validated with both our staff and the vendor.

Overall, the project delivered a smooth upgrade and software rollout with stable system performance, uninterrupted access to critical applications, and a successful handoff supported by clear documentation. This allowed us to realize the benefits of the new platform without operational delays or downtime. Employees provided positive feedback following the Equipment360 rollout, and productivity improved as a result.

The transition was near seamless, allowing users to begin working in the new system immediately. Improved access to equipment and maintenance information helped streamline workflows and support more efficient day-to-day operations. We also saw better maintenance-parts-cost tracking, and payroll for our shop employees is now able to be imported instead of manually entering time each week.

How did Veracity Technologies perform from a project management standpoint?

They provided strong project management and clear communication throughout the project. The work was well coordinated, delivered on time, and completed within the planned schedule. Our primary form of communication was in-person meetings, virtual meetings, and emails or messaging apps.

What did you find most impressive about them?

What impressed us most was Veracity Technologies' ability to deliver a complex implementation with no disruption to operations. Their planning, communication, and coordination with vendors





resulted in a smooth, seamless rollout that allowed our team to remain productive throughout the project.

Are there any areas they could improve?

No, the work was delivered on time, coordination with third-party vendors was handled effectively, and the implementation was completed without disruption to operations. From planning through execution and documentation, the project met expectations at every stage, and we didn't identify any issues or gaps that would have required changes to Veracity Technologies' approach.

