



bmcnetworks inc.
TECHNOLOGY SERVICES



Solutions & Success
The Inside Story



Jenkins Marzban Logan LLP
lawyers

Jenkins Marzban Logan LLP

BMC was able to step in to support JML during their period of growth, and worked with them to develop a complete IT solution.

www.bmcnetworks.ca



About The Firm

Jenkins Marzban Logan (JML) is one of British Columbia's leading boutique law firms in the areas of construction, commercial and matrimonial dispute resolution. The prestigious international law publication Martindale & Hubbell ranks JML as "preeminent" and their lawyers have achieved national recognition in Canada's Lexpert Directory.

Their Goals

JML approached BMC for help maintaining more consistent uptime as the firm was growing and adding more staff. By choosing to outsource their IT needs, JML is able to enjoy the expertise, support, and reliability of an in-house IT department without the costs of hiring and onboarding additional staff.

BMC offered JML:

- ✓ Increased Access to IT Services
- ✓ Improved Productivity
- ✓ A Scalable Solution to Grow With Them
- ✓ Controlled IT Costs
- ✓ Less Management Time

The Solution

BMC was able to step in to support JML during their period of growth, and worked with them to develop a complete IT solution which included:

- **24/7 Support Services:** By offering complete, managed IT monitoring BMC helps the staff at JML focus on serving their clients and winning cases.
- **Uptime Optimization of Their IT:** BMC provided improvements to JML's existing IT infrastructure in order to deliver better and more reliable uptime.
- **Proactive Uptime Monitoring:** Productivity is directly tied to uptime at JML, which means that BMC's proactive approach to monitoring keeps productivity levels high.
- **Proactive Uptime Monitoring:** Productivity is directly tied to uptime at JML, which means that BMC's proactive approach to monitoring keeps productivity levels high.
- **Providing Remote Access Features:** Effective client service means being able to work from anywhere, and BMC's remote access features allow the staff at JML to securely access information remotely.
- **IT Vendor Management:** BMC helps the staff at JML focus on their clients and business by managing all of their IT vendors and keeping things running smoothly.



BMC allows our boutique litigation firm to enjoy the benefits of an in-house IT department without the associated costs. BMC provides us with a level of service and expertise that would be the envy of many large, full service law firms at a fraction of the cost."



JOHN LOGAN, Q.C.,
Managing Partner