



Law Firm
Dallas, TX

Law Firm. Dallas, TX

Industry: Legal

Location: Dallas, TX

Date: May 11, 2016

Description

Relationship: 2015 – present

Problem

The firm felt that their current MSP was no longer providing the same level of service as before, so it was time to find a new partner.

Solution Selected

Axxys Technologies, Network Assessment and Technology Refresh

The Project:

A local Dallas law firm was in the process of identifying new office space to move into when they came to the realization that their current MSP was no longer providing them the level of service that they had received over the past nine years. While in the process of visiting new office buildings their real estate broker heard their concerns about their IT and asked if they had ever talked to Axxys. That introduction led to discussions over the next few months and resulted in a signed agreement for Axxys to become their new managed services partner.

Next steps included a transition of services including a network assessment and documentation update. With the majority of systems operating on end-of-support Microsoft solutions, Axxys put together a strategic plan that would lead the firm

through a network and systems technology refresh in the coming months. This plan was designed to improve technology capabilities, improve vendor solutions support, and increase security across all levels of the firm.

Technologies Implemented:

- APC
- Axxys REVIVE Backup/Recovery
- HP Servers
- HP Desktops
- Meraki Security
- Microsoft Server 2012
- Microsoft Office 365
- Server Room Cooling System
- VMware



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