

Seamless migration to Office 365 and new IT Network for MHA

MHA



Based in Bloomsbury Square, WC1, MHA London are an opportunity led property development and investment company offering their clients exceptional quality service. When they identified the need for a new IT system including a move across to Office 365, they contacted James from Ratcliff IT to plan a new solution.

MHA moved from their previous cloud provider with the team from Ratcliff IT managing the transition from start to finish. With email deemed critical to the day-to-day running and management of MHA, it was essential that there was to be no break in the email communications with clients and partners. Ratcliff IT implemented the move to Office 365 with no downtime or impact to the business.

Bill Singh, Finance Director comments ***'The move from our existing email service to Office 365 happened seamlessly. Ratcliff IT dealt with everything directly with our previous supplier and it was all complete within one week.'***

In addition to addressing the cloud email solution, Ratcliff IT also executed a complete network swap out for MHA. The previous system was slow and unreliable with frequent IP address conflicts. As a result, they experienced periods of downtime which began to impact business productivity.

Ratcliff IT implemented a new IT network solution to overcome these issues. They introduced a new firewall and managed network switches allowing the IP traffic to be virtually separated to eliminate these issues. The new serviced office set-up is now safe and secure, with the level of downtime significantly reduced.

To reduce the risk of downtime even further, Ratcliff IT recommended and implemented a Datto business continuity solution. Datto gives MHA complete peace of mind that if a data disaster occurred, such as a ransomware or virus attack, their data and information systems would be restored within minutes.

Bill Singh, Finance Director concludes ***'I would highly recommend Ratcliff IT to any business looking for a personal IT service in London. The team are great. Any niggling issues that occurred along the way, were nipped in the bud very quickly. Excellent!'***