



Take Control of Your Healthcare Organization's Print Environment with a Managed Print Services Strategy

Regional Hospital Reduces Annual Print Spending by 37% With Managed Print Services Strategy

Challenge

With healthcare reform, increased costs, and high demand for best-in-class patient care, healthcare organizations need to aggressively look for new ways to save time and reduce costs. More is expected out of healthcare organizations than any other public institution, and hospitals are under tremendous pressure to maximize the administration's productivity and drive down costs.

Often waiting up to two days for service response and up to 10 days for parts to be ordered and installed, one regional hospital was experiencing delays in patient processing due to the lack of response by the national print provider they were working with. The lack of response by the service provider increased the workload of the hospital's IS&T staff, with over 50% of calls to IT print-related.

Solution

The hospital was quickly falling behind in the fast-moving, ever-evolving healthcare industry. The Prosource MPS team conducted a comprehensive print assessment that uncovered bottlenecks, redundancies, compliance risks, and uncontrolled print costs. The hospital's IS&T team partnered with Prosource's Managed Print Services (MPS) team to develop and implement a MPS solution that addressed the hospital's concerns around data security, cost containment, workflow, productivity, and service responsiveness.

MPS Solution Highlights

By partnering with Prosource and implementing a full MPS solution, the hospital saved 37% on annual print spend, gained visibility and control of printing, boosted productivity, improved environmental sustainability, and increased document security and compliancy.

