



Managed IT Services for Real Estate Company

PROJECT DETAILS

 IT Managed Services

 Nov. 2025 - Jan. 2026

 Confidential



"Veracity Technologies managed the project in a structured and responsive manner."

PROJECT SUMMARY

Veracity Technologies configured, installed, and validated a new network infrastructure for a real estate company. The team also connected additional network devices, such as printers and scanners.

PROJECT FEEDBACK

Veracity Technologies successfully completed the project, meeting the client's objectives and delivering a functional, secure, and fully deployed network environment. The team managed the project in a structured and responsive manner, demonstrating strong technical expertise and attention to detail.



The Client

Introduce your business and what you do there.

I'm an IT specialist at Hempel Real Estate. We specialize in value-add acquisitions and development of industrial, retail, office, and multi-family properties. We offer services including development, design, construction, property management, and brokerage across the US.

The Challenge

What specific goals or objectives did you hire Veracity Technologies to accomplish for your company?

We hired Veracity Technologies to fully configure, install, and validate our new network infrastructure, including the firewall, switch, and access points. They also provided complete documentation to ensure everything was deployed correctly, securely, and ready for use.



Michael Kennedy
IT Specialist, Hempel Real Estate



Real estate



Minneapolis, Minnesota

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0



The Approach

What was the scope of their involvement?

Veracity Technologies completed a full deployment of network infrastructure for the Oak River Living site. All equipment, including the WatchGuard firewall, UniFi switch, WiFi 7 access point, APC UPS, and the 9U network rack, was unpackaged, labeled, and documented before configuration began. The firewall was activated, updated, and configured according to Veracity Technologies' best practices. The switch and access point were then added to the Veracity Technologies controller and preconfigured for installation. Casters were installed on the rack to prepare it for onsite use. Once onsite, Veracity Technologies installed the equipment, patched in all required network cabling, and tested connectivity to ensure proper operation within the controller. The team also assisted with connecting additional network devices such as printers and scanners. After installation was complete, Veracity Technologies produced final documentation that included site photos, an updated network diagram, and finalized configuration files, resulting in a fully deployed and operational network environment for us.

What is the team composition?

We worked with 2–5 teammates from Veracity Technologies.

How did you come to work with Veracity Technologies?

We found them through a referral. We chose them over other options because they had high ratings, were close to our geographic location, and their pricing fit our budget. They also had a great culture fit, good value for cost, and their company values aligned with ours.





Veracity Technologies

What is the status of this engagement?

We worked together from November 2025–January 2026.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

Overall, the measurable success of the project is demonstrated through the full installation and activation of all equipment, confirmed network functionality, integration of onsite devices, and delivery of complete documentation. These outcomes show that the project met its defined objectives and delivered a functional, secure, and fully deployed network environment. Everything regarding performance and security is running smoothly.

How did Veracity Technologies perform from a project management standpoint?

Veracity Technologies managed the project in a structured and responsive manner. They completed all defined tasks, prepared the equipment in advance, ensured everything was functioning properly at installation, and delivered thorough final documentation. Their clear communication, attention to detail, and consistent follow-through reflected strong project execution and a genuine commitment to meeting our needs. We communicated via in-person meetings, virtual meetings, and emails or messaging apps.

What did you find most impressive about them?

What we found most impressive about Veracity Technologies was their combination of professionalism, preparedness, and responsiveness. They took the time to understand our needs, communicated clearly throughout the process, and consistently stayed ahead by preparing equipment in advance and ensuring a smooth installation. Their attention to detail, strong technical expertise, and commitment to providing a reliable and stress-free





experience made them stand out as a company that truly values quality and customer service.

Are there any areas they could improve?

We didn't see any areas they needed to improve. Veracity Technologies delivered a flawless project experience from start to finish. Their preparation, communication, and execution were all exceptional, and every part of the process felt smooth and well-managed. They anticipated needs, handled every detail with care, and ensured everything was completed exactly as expected. It's rare to work with a company that performs at this level, and Veracity Technologies truly stood out as one of the best service providers we've ever worked with.

