



A STRATEGIC PARTNERSHIP

OVERVIEW

Jasco and OzChild partnered over 15 years ago to deliver innovative ICT solutions. After initially only having a managed services agreement, OzChild has since built on the relationship with Jasco deploying multitudes of enhancements to OzChild's ICT environment.

The latest project was migrating OzChild from Skype for Business to Microsoft Teams. Although this was a planned project in the short-term, the COVID-19 pandemic escalated the migration in 2020 due to the necessity of seamless collaboration when working remotely. In conjunction with Microsoft Teams, Jasco added another layer of security for OzChild with Multi-Factor Authentication, enhancing security measures for staff working from home.

Jasco is currently in the middle of migrating OzChild's cloud infrastructure from Telstra CSX to Microsoft Azure to ensure OzChild's ICT environment is modern, innovative, and secure.



ABOUT OZCHILD

OzChild is an independent organisation that supports children and families throughout Australia.

Established in 1851, OzChild has been providing support for young children young people and families for 170 years.

One of the longest-serving child welfare organisations in Australia, committed to improving the lives of at-risk children, young people and families, OzChild provides foster and kinship care support and delivers evidence-based programs to achieve better outcomes, strengthen and repair relationships to ensure all children are safe, respected and nurtured to reach their full potential.

Industry: Not for Profit

Company size: 350+

Learn More:

www.ozchild.org.au/

"Jasco has been OzChild's IT partner for over ten years. In all that time we have worked closely together to ensure technology helps them achieve and just as importantly, never gets in the way of them meeting their goals."

Susan Vander, Chief Executive Officer
Jasco Consulting

"Supporting our staff throughout the pandemic was paramount, and that meant ensuring they had the right IT available to continue the important work that they do. The ability to shift our entire workforce to a working home arrangement would not have been possible without the team at Jasco, who supported our needs every step of the way."

Dr Lisa J. Griffiths, Chief Executive Officer
OzChild

CHALLENGES

- OzChild's main platform for collaboration Skype for Business was lacking essential features for staff to work productively.
- COVID-19 forced OzChild to work from home instantly overnight, however they were not yet equipped with the right platform.
- Needing to remotely support 350+ staff nationally, whilst keeping data, identities, devices, and the entire OzChild ICT domain secure.
- Budget constraints for UC and collaboration.

RESULTS

Working with OzChild during the COVID-19 pandemic allowed the organisation to streamline the forced transition of working in the office, to working from home.

Enhancing security measures with MFA means that OzChild staff now have the capacity and the necessary tools to work either in the office or from home, securely.

Jasco and OzChild continue to work together to ensure OzChild is always three-steps ahead, deploying innovative solutions within the organisation.

www.jascoconsulting.net.au



HIGHLIGHTS



15 year strategic relationship



Full fleet upgrade of over 350 Microsoft Surfaces



Migration from Skype for Business to Microsoft Teams



Increased security measures by adding layer of protection with Multi-Factor Authentication



Moving from Telstra CSX to Microsoft Azure cloud

