

MODERN DESKTOP · CYBER SECURITY · MICROSOFT 365

Modernising IT & Cyber Security for Paddy Pallin.

INDUSTRY

Distribution

LOCATION

Australia

SOLUTION

SD-WAN + Managed Cyber

OUTCOME

Secure & Resilient Network

“Partnering with Virtuelle to manage our IT has been a great experience for us. Their deployment of a Microsoft Modern Desktop environment and managed cyber security service has significantly enhanced our operational efficiency and strengthened our cyber security posture.”

— Chris Mein, General Manager, Paddy Pallin

THE CHALLENGE

Key Challenges Facing Paddy Pallin

Paddy Pallin needed a trusted partner to modernise their IT environment and address a growing cyber security risk — all without disrupting a busy outdoor adventure retail operation.

Outdated IT Environment



An outdated IT environment limiting productivity and user experience across the organisation.

Growing Cyber Threats



Increasing cyber threats and vulnerabilities within retail with no structured security framework in place.

Need for Scalable Foundation



The need for a scalable, secure IT foundation capable of supporting ongoing business growth.

CLIENT SNAPSHOT

COMPANY

Paddy Pallin

INDUSTRY

Outdoor Adventure Retail

LOCATION

Australia

CONTACT

Chris Mein

ROLE

General Manager

SOLUTIONS

Modern Desktop

Managed Cyber

ACSC Essential 8

THE SOLUTION

A Two-Pillar IT Transformation

Virtuelle Group designed and delivered a two-pillar solution to modernise Paddy Pallin's IT environment and strengthen their cyber security posture — combining a Microsoft Modern Desktop deployment with a fully managed cyber security service.

01



Microsoft Modern Desktop Deployment

Virtuelle Group deployed Microsoft Modern Desktop across Paddy Pallin's organisation, automating device rollout and integrating them into Microsoft Azure Cloud Domain — ensuring consistent device management, security policy

Microsoft 365 · Azure AD · Intune

02



Managed Cyber Security Service

Virtuelle Group implemented a comprehensive managed cyber security service encompassing MFA, advanced threat protection, and full ACSC Essential 8 alignment — delivering continuous, proactive protection tailored to Paddy Pallin's risk

Essential 8 · MFA · Threat Protection

RESULTS AT A GLANCE

Measurable Impact for Paddy Pallin.



Enhanced Security

Advanced threat protection and ACSC Essential 8 compliance has significantly strengthened Paddy Pallin's

E8 COMPLIANT & PROTECTED



Improved Productivity

The modern desktop environment enables employees to work more efficiently with seamless access to the latest

↑ Productivity ACROSS THE ORG



Scalable Foundation

The new IT infrastructure provides a robust, scalable platform to support Paddy Pallin's future growth and

∞ BUILT TO SCALE



Reduced IT Overhead

Centralised device management and automated patching through Microsoft Intune reduced burden on internal staff,

↓ Overhead IT BURDEN REDUCED

THE OUTCOME

A Modern, Secure IT Foundation for Paddy Pallin.

Through a Microsoft Modern Desktop deployment and a managed cyber security service, Virtuelle Group transformed Paddy Pallin's IT operations. The result is a modern, secure, and scalable environment that empowers staff to perform at their best and positions Paddy Pallin for continued success.

M365

Modern Desktop deployed

E8

ACSC Essential 8 aligned

↓ IT

Overhead reduced

∞

Built to scale

READY TO MODERNISE YOUR IT & SECURITY?

Let's Modernise Your IT Environment.

Join organisations like Paddy Pallin who trust Virtuelle Group to design, deploy and manage Microsoft Modern Desktop and managed cyber security — built for growth.



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