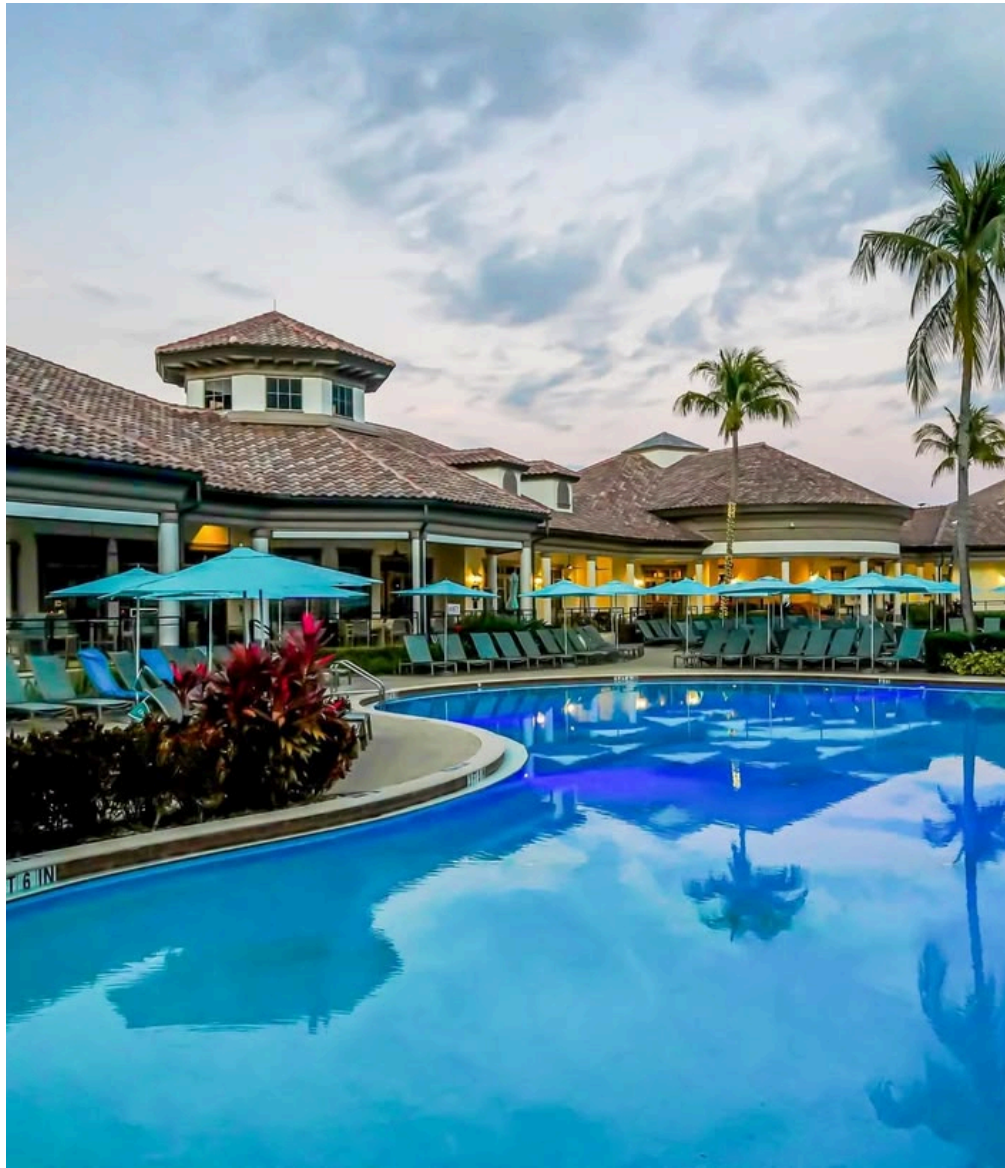




Client Success Story

Industry

Private Club

Creating a Seamless Member Experience at The Players Club

The Players Club & Spa, a premier private club, partnered with Entech to strengthen the technology behind its dining, fitness, wellness, recreation, and social experiences. By modernizing network and wireless infrastructure around the way the property operates, Entech delivered reliable connectivity for staff and a seamless experience for members.

Problem

- Members expect consistently high service across dining, fitness, recreation, wellness, and social spaces
- Staff depend on reliable connectivity to deliver that level of service
- Growing demand for more devices, applications, and connectivity across diverse spaces
- Technology needed to run quietly in the background, not interrupt the experience

Solution

Entech strengthened the technology environment around the way the property actually operates. Rather than a one-size-fits-all project, the team designed network and wireless improvements for member spaces, staff operations, and indoor and outdoor areas, delivering consistent performance with the security and separation critical business operations require.

Outcome

- Reliable connectivity for staff to support daily operations and serve members across the property
- A consistent member experience moving between the club's many amenities
- Technology that works seamlessly behind the scenes
- Greater leadership confidence that technology can evolve alongside the club
- A scalable foundation for new devices, applications, and member experiences

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Our members expect a seamless experience throughout the club, and technology plays an important role in making that possible. Having a reliable environment behind the scenes allows our team to stay focused on providing the level of service our members expect.

Denise Murphy

GM, The Players Club & Spa

entech

entechUS.com

Services

- Infrastructure Modernization
- Managed IT
- 24/7 Support & Monitoring

By the Numbers

14

Enterprise-Grade Switches Replaced

34

Indoor & Outdoor Access Points

10x

Network Connectivity Speed