

Rhino Rack Success Story: How Exigo Tech Enabled Data Security with 30% Cost Savings and More

Rhino Rack benefitted from the capabilities of Exigo Tech and built an agile and flexible IT infrastructure.





INDUSTRY

Manufacturing



LOCATION

Australia



SERVICES

Managed IT Services, Security, Modern Workplace, Applications, Infrastructure

NUMBERS THAT MATTER



COST SAVINGS

Rhino Rack achieved a 30% reduction in IT infrastructure costs by using Exigo Tech's advanced technology solutions



VIRTUAL SERVERS MIGRATION

As part of the migration process, Exigo Tech migrated 40 virtual servers to the new environment, enabling Rhino Rack to access and manage their data more efficiently and securely.



DATA MIGRATION SUCCESS

Exigo Tech ensured that Rhino Rack's data was migrated without any loss, providing a seamless and successful transition to the new environment.

ABOUT THE CUSTOMER

Australian owned & operated company Rhino-Rack is known for manufacturing and designing innovative and easy-to-use vehicle load carrying solutions. Which start with crossbar roof racks and platforms, through to bike carriers, snow carriers, luggage boxes and much more. With employee numbers of 160, Rhino Rack has its manufacturing and warehousing facilities across USA, New Zealand, and Australia.

THE CATALYST FOR CHANGE

Rhino Rack encountered various challenges that needed to be addressed to support its business growth and success. One of the significant concerns was the <u>security</u> of their confidential data and protection against potential breaches or cyberattacks. To ensure business continuity in case of data loss or system failures, they required a more reliable and automated backup and recovery solution. As Rhino Rack employees used different devices, they were facing challenges in device management, data access, and security policies. To address these challenges, Rhino Rack approached Exigo Tech – a managed service provider.



THE SOLUTION PROVIDED

As Rhino Rack's business operations grew, they faced challenges in managing their data and protecting sensitive information from cyber threats. Exigo Tech partnered with Rhino Rack to provide a range of tailored solutions to meet their evolving needs and overcome challenges.

To protect Rhino Rack's data from potential cyberattacks, a robust security system was implemented which enhanced the security posture without compromising data confidentiality. To manage Rhino Rack's mobile devices and improve collaboration among employees, a suite of mobile device management and collaboration tools was implemented. These solutions provided employees with seamless access to applications and documents from anywhere, improving collaboration and productivity.

Exigo Tech's team also conducted a phishing

campaign, raising employee awareness about common cyber threats and equipping them with knowledge and skills to identify and mitigate potential cyber risks. Furthermore, a comprehensive backup solution was deployed to ensure data integrity and enable seamless restoration of data in case of any unexpected events.

The combined implementation of these solutions by Exigo Tech led to significant improvements in Rhino Rack's business operations and played a vital role in the <u>digital transformation</u> journey, providing a competitive edge in the market. The phishing campaign resulted in a more resilient workforce and reduced the risk of cyber-attacks, further enhancing Rhino Rack's position as a trusted brand. The ongoing partnership between Rhino Rack and Exigo Tech continues, to further enhance the business operations and cybersecurity of Rhino Rack.



THE IMPACT CREATED

The solution provided Rhino Rack with a range of features and benefits, including:

Enhanced data protection and a reliable backup solution with <u>Sophos</u> and AvePoint-Backup, leading to improved business continuity and minimised risks of data loss.



Improved device management and collaboration among employees with Intune and M365, resulting in increased productivity, efficiency, and employee satisfaction.



Raised awareness among employees about cybersecurity through the Phishing Campaign leading to a significant reduction in the risk of cyber-attacks and data breaches and strengthened Rhino Rack's reputation as a trustworthy brand.



Achieved digital transformation and gained a competitive advantage in the market by using advanced technology solutions and services.





TESTIMONIAL

"Our association with Exigo Tech enabled us to automate our manual HR processes to improve our productivity and efficiency levels. The Exigo Tech team listened to our needs carefully and followed a step-by-step approach to implementation."

Sze Cheong Wong – Director, HR Systems APAC,
Chor Hung Choy – Manager Compensation & Benefits APAC,
Jitin Patel – VP Compensation and Benefits DSC APAC

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Start your journey with Exigo Tech and embrace the power of the latest technologies.



