



**Sweethaven**  
MANAGED IT SERVICES

## OUR CLIENT

Fiona Barratt Interiors is a leading interior design and architecture studio based in the heart of London. Established in 2006 by the award-winning designer and entrepreneur Fiona Barratt-Campbell, the creative studio provides a complete turnkey design service for the international elite and luxury hospitality brands around the world.

Fiona Barratt-Campbell envisioned a studio dedicated to creative relationships with clients and productive collaborations with artisans and artists. This distinguishes Fiona Barratt Interiors as an interdisciplinary interior design studio, a detailed, comprehensive service approach, celebrated for transparency and excellence.

At the studio's heart is the passion for style and creativity, combining quality and functionality with an understanding of the many facets of a space. The Studio's philosophy is the exploration of aesthetics; fluid and elegant spaces are born with an understanding of the aspirations of the client, the relevance of the location and maximisation of the elements of the space. These are developed with imagination, vision and alchemy. The result of this attention to detail is an interior that tells a story, and most importantly, an interior that evokes an emotion.

In 2013 Fiona launched FBC London, our furniture brand. More recently, adding bespoke kitchens to this brand. Again, as with the interiors, the main focus is texture; for example, high-gloss veneer, cast bronze, sand-blasted woods, brass, and copper, as well as many textured metal patinas.

Looking to the future, expansion in both the USA and Asia will be explored over the next five years with a mission and vision to become an aspiration for the international elite. In residential and hospitality, through an unsurpassable service and an understanding of the ultimate balance between timeless luxury and intelligent design Fiona Barratt Interiors will become a globally recognised brand.



FIONA BARRATT INTERIORS



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## OUR CLIENTS CHALLENGE/PROJECT/REQUIREMENT

Having experienced accelerated growth, we needed a trusted IT provider that would supply us with a stable and scalable company infrastructure and work in partnership with us to advise on best next steps. The brief was to provide a full network and IT Solutions and provide IT Support to all sites including our Head Office in Victoria.

We ultimately just wanted our IT to work so that we could excel in a fast-paced industry. In particular, we were finding it difficult to provide our team with the day to day IT queries they had, whilst performing our own role function and usability.

## OUR SOLUTION(S)

Sweethaven was chosen for a combination of two factors:

1. Their expertise in creating scalable systems and advising developing, fast growing companies such as ours and
2. Their focus on working in true partnership with their customers. From the outset, the team worked hard to truly understand our goals and challenges and they now feel like part of the company.

We now have a true support network and a scalable IT system that we know is right for our company. The Sweethaven team have provided invaluable support across all aspects of IT and technology, from the infrastructure itself to questions around security and GDPR.

Optimum efficiency has been realised across all sites, state of the art hardware solutions to provide a fully functional, secure, and reliable IT Network that can be easily managed by both Sweethaven and internally.

The Sweethaven team had to work quickly and efficiently to meet requirements



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## OUR CLIENTS' RESULTS

Overall, Sweethaven over-exceeded expectations for provisioning our new office IT infrastructure. We were delighted with their attention to detail, professionalism, and ability to stick to the original budget. We would definitely recommend Sweethaven to any business moving through a growth spurt, moving offices or setting up a new one.

We have continued to work with Sweethaven on a monthly-support package basis, which is both affordable and flexible. Sweethaven never fails to impress us with their timely response to support requests, and we certainly never miss having an on-site IT department.



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