

TRUSTED IT PARTNER

## John Curtain & Associates

Legal Practice • Victoria, Australia

**A long-term IT partner who thinks like an advisor, not a supplier.**

“ *When we needed to change IT providers under difficult circumstances, TechAssist stepped in, recovered our systems, and got us back to work without the corporate runaround you usually get from MSPs.* ”

They didn't lecture us, didn't oversell us a fix we didn't need, and didn't disappear once the immediate problem was solved. They just got on with the job — and then stayed.

Five years on, they're still our IT team. Not a vendor we chase for updates, not a help desk we get bounced around — actual people who know how a law firm runs, understand what our deadlines look like, and treat our matters with the confidentiality you'd expect. Matt and the team have grown with us, kept our systems modernised without making it our problem, and given us straight advice when we've needed to make decisions about software, security and spend.

What we value most is the honesty. When something's worth doing they tell us. When it isn't, they tell us that too. For a firm our size, having an IT partner who thinks like a long-term advisor rather than a supplier has been one of the better business decisions we've made.

### Nick Nikolaidou

Principal

*John Curtain & Associates*

#### SERVICES PROVIDED

Managed IT

Cybersecurity

Microsoft 365

VoIP

vCIO

Backup &amp; DR