

TRUSTED IT & CLOUD PARTNER

Magnium Australia Pty Ltd

Industrial Manufacturing • Australia & Abu Dhabi

An IT partner we could trust with the operational side of the business.

“ *Finding an IT partner we could genuinely trust was never going to be straightforward — in our sector, the consequences of getting IT wrong aren't measured in downtime alone.* ”

Our operations span sites in Australia and Abu Dhabi, and we needed a provider who understood that the stakes extend to safety, compliance and the integrity of processes that don't tolerate guesswork. TechAssist has been that partner from the start.

Matt and the team have managed our IT and cloud environments end-to-end, and have worked alongside us through site build-outs in both Australia and Abu Dhabi — handling the design, deployment and operational handover of infrastructure that has to work from day one. They've also taken on the more sensitive parts of our environment with the seriousness those areas demand, applying the kind of segregation, monitoring and change control our sector expects. We've never had to push them to take it seriously; they understood the stakes from the first conversation.

What we value most is that they behave like part of our team rather than a vendor on the other end of a ticket. They give us straight advice, push back when we need to be pushed back on, and make decisions through the lens of what's best for the business long-term. In an industry where the wrong IT partner is a risk in itself, TechAssist has been the right one.

Shilow Saffier

Chief Executive Officer

Magnium Australia Pty Ltd

SERVICES PROVIDED

Managed IT

Cloud Services

Site Build-outs

Industrial Networks

vCIO

Cybersecurity