

Global Manufacturer Tecomet Realizes Immediate Value After Outsourcing 24x7x365 Security Monitoring to Nuspire

The Challenge

Tecomet lacked resources. While the company has a good sized IT department of nearly thirty full time employees, they have one dedicated cybersecurity specialist with a lot of responsibility—and not a lot of visibility. Jason Trammel, Cyber Security Specialist at Tecomet, decided to augment resources by outsourcing 24x7x365 security monitoring to a managed security services provider (MSSP) to gain full visibility and secure the Tecomet environment.

After selecting a large MSSP, Trammel experienced a lengthy onboarding process full of discovery and meetings, but no advisement. Unfortunately this provider misgauged Tecomet's needs, leaving the strategy to fall on Tecomet to define what solutions were needed and what systems needed to be monitored.

The Solution

Then one day, Trammel answered a cold call, "It was the first time I was happy I answered a cold call. It was Nuspire on the other end, and after that initial conversation I felt like they had exactly what we needed." Nuspire quickly engaged as an extension of the Tecomet team. In the swift two-week onboarding process, which included defining and developing a custom runbook, a Nuspire security engineer immediately discovered a vulnerability. Tecomet's previous provider had left a firewall exposed to the internet, and the Nuspire team wanted to fix it that night. "That's hitting the ground running, and an impressive first step," said Trammel.

After a thorough security assessment, Nuspire determined that it's Managed Detection and Response (MDR) Service would enable Tecomet to gain full visibility with 24x7x365 monitoring by Nuspire's fully trained and staffed security operations center (SOC). In addition, the team recommended co-management of 22 high availability paired firewalls spread across Tecomet's national locations and monitoring of Microsoft Office 365 related security events. Ongoing security reviews were planned to ensure future security gaps were identified and filled before impacting the business.



ABOUT

Founded in 1963, Tecomet is a market leading provider of manufacturing solutions for complex, high-precision products and services for the medical device and aerospace and defense markets. Tecomet operates 17 global manufacturing facilities in five countries around the world and employs over 2,500 people.

WEBSITE

www.tecomet.com

Outcomes



Realized value in first seven days of engagement



Added dedicated resources not available in-house



Firewalls are properly configured to secure a distributed workforce



Expediated security detection and response



Confident knowing environment is expertly monitored 24x7x365



Extraordinary client experience

"I think Nuspire is operating at a world-class level. You have the big company capability on the back end, but a boutique feel on the front end. And, not just from one person, from the entire team...from the cold call to the presales work, onboarding, working with the SOC and account teams. Everything has been perfect."

Jason Trammel, Tecomet

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ABOUT NUSPIRE

Nuspire is a leading managed security services provider (MSSP) that is revolutionizing the cybersecurity experience by taking an optimistic and people first approach. Our deep bench of cybersecurity experts, world-class threat intelligence and 24x7 security operations centers (SOCs) detect, respond and remediate advanced cyber threats. We offer comprehensive services that combine awardwinning threat detection with superior response capabilities to provide end-to-end protection across the gateway, network and endpoint ecosystem. Our client base spans thousands of enterprises of all sizes, across multiple industries, and achieves the greatest risk reduction per cyber-dollar spent. At Nuspire, we are laser focused on delivering an extraordinary cybersecurity experience that exceeds client expectations. For more information, visit www.nuspire.com and follow @Nuspire.

