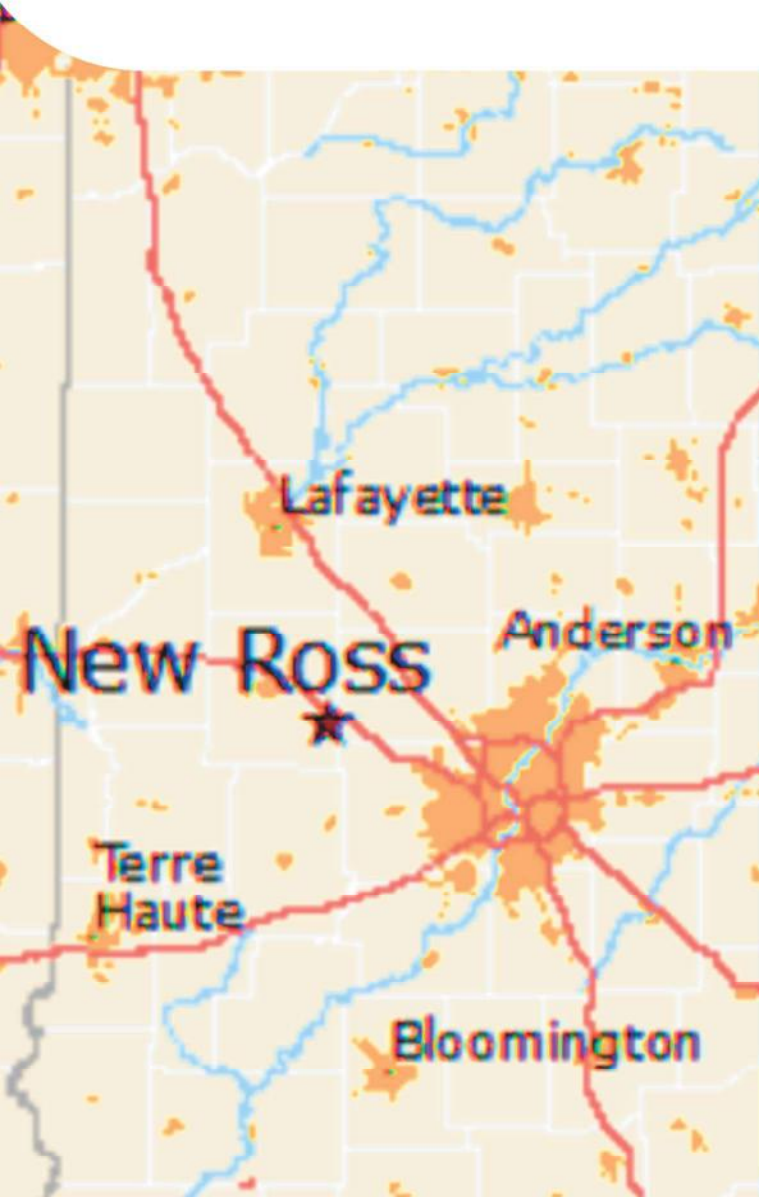


CASE STUDY



TOWN OF NEW ROSS

“Working with LEAP has been amazing. The people that I have worked with have been so helpful and the communication level has been great.”

- Taylor Norton, Clerk Treasurer
Town of New Ross

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STRENGTHENING IT INFRASTRUCTURE & COMPLIANCE FOR THE TOWN OF NEW ROSS

TOWN OF NEW ROSS



CASE STUDY

The Challenge: A Need for Compliance & Cybersecurity ✓

New Ross, Indiana, is a charming town nestled in Walnut Township, Montgomery County, in the central-western part of the state. Conveniently located along U.S. Route 136, it lies approximately 11 miles southeast of Crawfordsville and about 33 miles northwest of Indianapolis, offering residents a peaceful rural lifestyle with easy access to urban amenities.

New Ross embodies the best of small-town living, offering a strong sense of community, historical significance, and convenient access to modern amenities. It's a place where tradition meets progress, making it a wonderful town to live, work, and visit.

Like many small municipalities, the Town of New Ross faced growing challenges in managing its I.T. infrastructure. Ensuring compliance with evolving government regulations while maintaining secure and efficient operations had become increasingly difficult. The town struggled with outdated systems, lack of dedicated I.T. support, and the need for a strategic cybersecurity framework. Recognizing these pressing concerns, they reached out to LEAP Managed I.T. for expert guidance and a long-term technology solution.



STRENGTHENING IT INFRASTRUCTURE & COMPLIANCE FOR THE TOWN OF NEW ROSS

TOWN OF NEW ROSS



CASE STUDY

The Solution: A Master Plan for I.T. Modernization



LEAP Managed I.T. took a strategic, consultative approach by developing a comprehensive Master Plan to align the town's I.T. operations with regulatory requirements and security best practices. This process involved:

- 1 In-Depth IT Assessment** – Evaluating the existing infrastructure, identifying critical vulnerabilities, and understanding the town's day-to-day operational needs.
- 2 Infrastructure Overhaul** – Expert configuration and deployment of workstations, firewalls, and servers to modernize I.T. operations.
- 3 Cybersecurity Reinforcement** – Implementing advanced security protocols, training programs, and contingency planning to protect sensitive government data.
- 4 Help Desk & Support Integration** – Installing the LEAP Help Desk Support application across all devices for responsive I.T. assistance.
- 5 Government-Compliant Email Migration** – Seamlessly setting up and transitioning all users to secure, compliant email systems in accordance with regulatory standards.
- 6 Future-Proofing with a Modern Website** – Assisting the town in creating a government-compliant website to enhance community engagement and transparency.

The Result: A Secure, Compliant, and Efficient Municipality

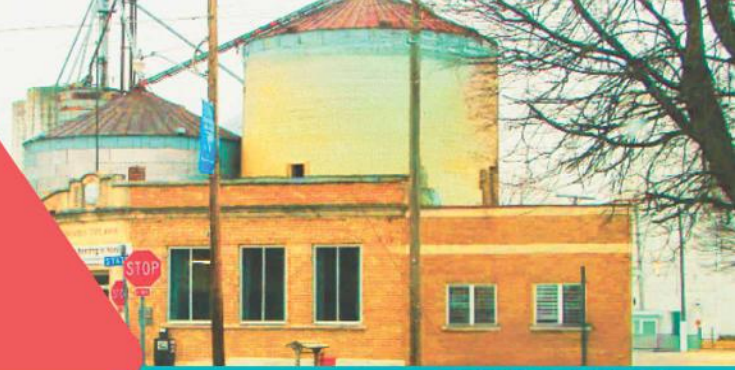


Through LEAP's hands-on support and strategic I.T. management, the Town of New Ross now operates with a secure, compliant, and scalable I.T. infrastructure. The town's leadership has peace of mind knowing their systems are protected, regulations are met, and employees have the I.T. support they need to serve the community effectively.



STRENGTHENING IT INFRASTRUCTURE & COMPLIANCE FOR THE TOWN OF NEW ROSS

TOWN OF NEW ROSS



CASE STUDY

Beyond I.T.: A Partnership for the Future



At LEAP Managed I.T., our mission goes beyond providing I.T. services—we strive to be a Ridiculously Helpful partner for municipalities, ensuring their technology aligns with their goals and the needs of their residents. We believe in fostering long-term relationships, empowering local governments with secure, reliable I.T. solutions, and helping them navigate the ever-changing landscape of compliance and cybersecurity.

Ready to transform your town's I.T. infrastructure? Contact LEAP Managed I.T. today and let's build a smarter, safer, and more efficient future together.



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