



# CASE STUDY

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**EHSL** – Seamless Migration to Microsoft 365 and  
IT Support Partnership



# THE CHALLENGE

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**EHSL**, a rapidly growing Supported Housing company, approached Trailblaze IT with several challenges stemming from a fragmented and outdated IT setup. They were relying on IONOS for email, which suffered from frequent outages, and had been purchasing Microsoft Office licenses on an ad hoc basis. This resulted in a lack of visibility and control over user subscriptions, renewals, and overall IT spend. Additionally, the company was using Google Drive for shared storage and wanted to consolidate their cloud services to one platform.

Recognising the need for scalable IT operations, the director looked to transition account management responsibilities for better operational efficiency.

# OUR SOLUTION

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Trailblaze IT delivered a full-scale migration to Microsoft 365, consolidating EHSL's email, file storage, and productivity software into a single, secure, cloud-based platform.



This not only resolved the reliability issues they faced with IONOS but also introduced streamlined user and license management, enhancing operational efficiency and scalability.

By centralising file storage in OneDrive and SharePoint, we ensured that employees could collaborate in real time, with consistent access to up-to-date documents from any device. To ensure long-term success, we also established a partnership to provide ongoing IT support, helping EHSL manage daily IT needs while proactively maintaining their cloud environment and security posture.

# THE RESULT

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EHSL now benefits from a modern, resilient IT infrastructure that not only supports their ongoing growth but also scales effortlessly with their evolving needs.



This robust foundation enhances team productivity by streamlining daily operations and reducing downtime, while also freeing up leadership to focus on high-impact strategic initiatives. With expert oversight and proactive management, EHSL can move forward with confidence, knowing their technology is secure, efficient, and fully aligned with their business goals.

**Speak to our friendly team today**

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