

Managed Print

University of York Case Study

Adapting managed print for the future of higher education

About The University of York

Established in 1963, the University of York is a leading UK university and a member of the prestigious Russell Group. Today, it is home to more than 20,000 students from over 140 countries and employs more than 5,000 staff.

The University operates across two campuses spanning more than 500 acres, with more than 200 buildings supporting teaching, research, libraries, student accommodation, sports and administration.

The Challenge

The University had already transformed its print environment, replacing around 2,000 desktop printers with a centrally managed fleet. But the pandemic fundamentally changed how people worked.

Hybrid working became commonplace, print volumes fell significantly and many devices were no longer being used as they once had been. At the same time, parts of the fleet were approaching end of life.

The University wanted to use this opportunity to rethink its print environment rather than simply replace devices like-for-like.

Key Challenges

- > Adapt the print estate to new post-pandemic working patterns
- > Reduce a fleet no longer aligned with actual usage
- > Respond to annual print volumes falling from 19.2 million to approximately 5.66 million pages
- > Reduce the cost and complexity of managing the print estate
- > Replace ageing equipment where required without unnecessary hardware replacement
- > Support the University's wider sustainability objectives

Our Approach

A data-led assessment and collaborative redesign of the University's print environment to create a leaner print estate aligned to how people work today.

"We've worked with Landscape for a number of years, so they have a deep understanding of our print environment. Their knowledge of our estate, combined with the invaluable input from their onsite engineers, was instrumental in helping us design a solution that genuinely met our changing needs. We trust Landscape's expertise and value the insight and experience they bring to our partnership."

- IT Operations Manager, University of York

The Solution

Working closely with the University, Landscape redesigned the print estate to match current demand, improve efficiency and maintain a reliable experience for staff and students.

Redesigned Print Estate



Fleet Consolidation

Removed and consolidated underutilised devices, ensuring the right devices remained in the right locations.



102 x New HP MFD's

Introduced modern, energy efficient technology where replacement was required.



Retain & Reuse

Suitable existing equipment was retained to avoid unnecessary replacement and reduce environmental impact.



Secure & Flexible Printing

Continued use of PaperCut for secure print release, mobile printing and scanning, supporting staff and students across the University.

Delivered across a complex estate

The rollout covered two campuses and more than 200 buildings, requiring detailed planning and close collaboration between Landscape's project management team, onsite engineer and the University's IT department.

An experienced Landscape onsite engineer with extensive knowledge of the University provided dedicated support throughout the deployment. A one-in, one-out approach ensured new devices were installed before existing equipment was removed wherever possible, minimising disruption and maintaining print availability throughout the rollout.

A solution built for the future

The result was a print environment designed around actual usage rather than historic demand, giving the University a more efficient and sustainable estate that can continue to evolve as its needs change.



HP Colour LaserJet
Managed MFP E877s



HP Colour LaserJet
Managed MFP E786s



HP Colour LaserJet
Enterprise MFP X58045



UNIVERSITY
of York

Lower Cost, More Efficient Fleet

22% lower costs | 50% smaller fleet

Redesigning the estate around actual demand delivered 22% lower annual costs compared with the post-pandemic refresh, with overall savings exceeding 50% versus the original pre-pandemic contract.

The fleet reduced by 50%, while print volumes fell by more than 70%, from 19.2 million to 5.66 million pages.

Improved Sustainability

30,000+ kgCO₂e carbon emissions avoided

By retaining suitable existing equipment rather than replacing it unnecessarily, the project avoided the embodied carbon associated with manufacturing and transporting additional devices.

Lower energy consumption

35%+ lower Typical Electricity Consumption (TEC) on replacement A3 devices and up to 64% lower on replacement A4 devices.

Greater Productivity

Less time spent managing print

With less devices and a Landscape onsite engineer handling the day-to-day running of the fleet, the University's IT team has less operational print management to deal with and can focus on higher-value activities.

"My involvement in the day-to-day running of the print fleet has become less and less because the onsite engineer takes care of everything."

- IT Operations Manager, University of York

A Better User Experience

Reliable print service, without any drama

Despite a 50% reduction in the print fleet, staff and students continue to benefit from reliable printing, secure print release, mobile printing and scanning across the University.

"The best thing that can be said about print is it's good when there's no news about it. People only tell you when it doesn't work. If nobody's talking about it, things are working and people are happy."

- IT Operations Manager, University of York

At a Glance

50% Reduction in print fleet

22% Reduction in annual print costs

50%+ Savings compared with original managed print contract

70%+ Reduction in annual print volumes

102 New HP multifunctional devices

30K+ 30,000+ kgCO₂e carbon emissions avoided

"We've had issues with previous print suppliers. With Landscape there are no dramas, everything runs smoothly, and this is a really good place to be."

- IT Operations Manager, University of York



8 years working together in partnership



Supporting over 25,000 members of staff and students



Managing 140 devices over 2 campuses with over 200 buildings

A Partnership That Continues

Trusted expertise, ongoing support

The University and Landscape continue to work together to optimise the service as needs evolve, with regular reviews, proactive recommendations and dedicated onsite support.

"We've got a really solid partnership with Landscape. If anything needs adjusting, the team are always really responsive. If other companies are looking for a new print supplier, I'd highly recommend Landscape."

- IT Operations Manager, University of York



About Landscape

Landscape is an HP Amplify Power Services Partner and independent managed print services specialist with 35 years' experience delivering contract and lifecycle services.

We work with organisations ranging from global household brands to family-run businesses, combining independent expertise, data-led insight and responsive service to design technology solutions that deliver tangible business benefits.

Contact Us

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