

Worrells Achieves a Secure Digital Transformation and Improves Business Continuity with Exigo Tech's IT Solutions

Worrells transformed business operations efficiently by empowering the remote workforce with Exigo Tech



INDUSTRY

Financial Services



LOCATION

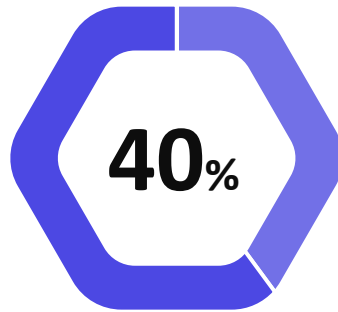
Australia



SERVICES

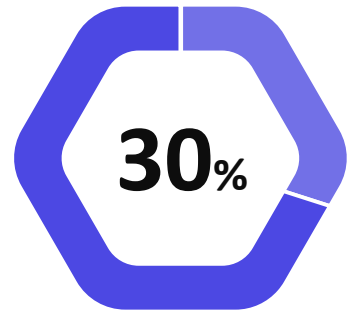
Cloud,
Security,
Azure,
Dynamics 365

NUMBERS THAT MATTER



REDUCTION IN NETWORK CHARGES

Implementation of a cloud-based desktop solution eliminated the costly hardware which resulted in a significant cost reduction of network charges.



EFFICIENCY GAIN

Due to the seamless integration and collaboration across all departments and applications, Worrells was able to improve overall efficiency by 30%.

ABOUT THE CUSTOMER

Worrells is a national brand of insolvency and turnaround teams, who help both companies and individuals to recover from difficult business or personal financial situations and assist the creditors attached to these matters. When this can't be achieved, they help wind down operations or manage personal insolvency procedures, and recover secured debts with expert knowledge, delivered with thought and care. Established in 1973, Worrells is Australian-owned with 24 principals and over 150 experienced professionals working across Australia.

THE CATALYST FOR CHANGE

During our assessment of Worrells, we discovered several hurdles that were obstructing their progress towards achieving greater efficiency through [digital transformation](#). Some of the key challenges included:

- Dependency on ageing servers and expensive hardware to support their 150+ remote workforce.
- Challenges in deploying and maintaining a virtual environment at this scale.
- The necessity for secure and dependable access to business-critical applications and data for a team spread across multiple locations.
- Absence of a recovery solution in the event of a disaster or unexpected outage.
- The requirement for an environment that is fast, scalable, cost-effective, secure, and allows for integration with existing systems and in-house developed applications.

These challenges were hindering Worrells' ability to keep up with the rapidly evolving digital landscape. Worrells realised the need for a comprehensive solution to address these issues. As their technology consultants, we presented a range of solutions to help Worrells achieve a complete digital transformation.



THE SOLUTION PROVIDED

Worrells partnered with Exigo Tech, a leading provider of IT solutions, to achieve a complete digital transformation of their entire [infrastructure](#). The solution implemented by Exigo Tech included:

Azure Virtual Desktop:

- A scalable and long-term cloud-based desktop solution was provided to replace Worrells' ageing desktop environment.
- A centrally located [Azure Virtual Desktop](#) was deployed to provide secure and remote access to business-critical applications and data.

Microsoft Defender:

- To safeguard the cloud infrastructure and endpoints Microsoft Defender was implemented, which provided advanced threat protection and endpoint detection.

- The deployment of [Microsoft Defender](#) provided an additional layer of security to safeguard their data and infrastructure against cyber threats.

Azure Site Recovery Solution (ASR):

- To ensure [business continuity](#) in the event of a disaster, ASR was implemented, which provided a disaster recovery and business continuity plan.
- This solution ensured uninterrupted operations and rapid data recovery in the event of an outage.

Data Migration:

- Exigo Tech assisted Worrells in migrating all their data from data centres to Azure, allowing them to take advantage of the scalability and cost-effectiveness of cloud computing.

THE IMPACT CREATED

Following the implementation of the proposed solutions, Worrells successfully accomplished its digital transformation goals, enabling smooth integration and collaboration across all departments and applications. Worrells' outdated legacy infrastructure was replaced by a modern cloud-based desktop environment, leading to significant improvements in business operations and productivity.

Some of the ensuing outcomes observed:

Support for remote working demands with flexible options.



Adoption of the latest technologies with a better user experience.



Improved productivity of teams.



Reduction in long-term storage costs and operational costs.



With ongoing managed services in place, Exigo Tech continues to work with Worrells in improving its technology landscape, ensuring its systems remain up-to-date and secure. This approach to technology management ensures that Worrells can focus on delivering its core business services while relying on Exigo Tech to provide reliable technology support

Stay ahead of the competition and enjoy hassle-free business transformation with Dynamics 365

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