

McEwen Mining Inc. chose NexusTek to implement Office 365 with mobile remote access for more than 100 domestic and international users



Overview

Location: Toronto, Canada

Company Size: 200+ employees

Website: www.mcewenmining.com

Industry: Mining

Customer Profile:

McEwen Mining Inc. explores for gold, silver and copper in the Americas. The objective of McEwen Mining is to be a profitable gold & silver producer in S&P 500. The company has locations across the globe, including Mexico, Argentina, Nevada, USA, and corporate headquarters in Toronto, Canada.

Business Situation:

McEwen Mining, a global entity with locations and employees in different countries, required a solution to centralize all of their employee email onto one platform with support for employee mobile devices. The Company required a scalable email system to support company expansion and to meet complex archiving compliance requirements.

“NexusTek took into account all of the needs of our company – that we needed to centralize all of the email of our employees who are located in different countries, and that we needed larger email boxes that could be archived and retrieved to meet our corporate compliance requirements. They recommended and implemented Office 365 as the best solution for us, saving us money and providing us with reliable email backup.

I didn't have to purchase software and install it. And now I can easily create new user accounts on my own for new employees, and everyone's email has the same email domain. Employees can access their email remotely from their mobile devices.” – Caspar Chow, Graphic Designer, McEwen Mining Inc.

Business Need

McEwen Mining, comprised of several company locations across the globe, needed to consolidate all email onto one system to provide service to an international user base. They also needed a solution to enable employee mobile devices to provide anywhere, anytime access to email, calendars, applications and files.

The email system used at McEwen corporate headquarters was outdated and ill-suited to the level of service required. Additionally, email storage space for the old platform was limited, and adding more users would have been cost prohibitive considering the expense associated with a mandatory platform version upgrade, additional user licenses, and increased storage space.

Beyond the need to support more users and add storage capacity, McEwen required reliable data back-up and archiving for their past emails to meet corporate compliance requirements.

Solution

NexusTek's expert consultants performed a business evaluation and needs assessment of McEwen Mining's environment. Taking into account their requirements for a reliable and scalable email system which would be able to provide service to all employees globally and cost-effectively, NexusTek recommended and implemented Office 365. NexusTek is a Microsoft Gold Partner, staffed with highly certified and experienced professionals, and has successfully performed dozens of Office 365 implementations and migrations.

Solution:

NexusTek planned and implemented Office 365 for McEwen Mining, migrating more than 100 employee email boxes to the platform and enabling remote access for iOS, Android, and Blackberry mobile devices.

Benefits:

- McEwen Mining now has an email system that centralizes global employees onto one convenient and scalable Cloud-based platform.
- With Office 365, there is no need to purchase and install software. As a subscription-based service, costs are reduced because the company pays for only what it needs.
- Email storage space has been increased and made dynamically scalable
- Emails are reliably backed-up, archived, and easily retrieved for corporate compliance.
- Administration costs are lowered as the company can easily set up new users and create new email accounts on their own.
- Office 365 comes with several value-added applications such as SharePoint, which allows teams to work together on projects and access and update files
- Employees can remotely access email, calendars, applications and files using their remote devices.

NexusTek deployed a private Office 365 foundation; migrated more than 100 global employee email boxes; configured employee mobile devices for remote access; and decommissioned the old platform. Much of the work was performed remotely in order to save money.

Before beginning the project, NexusTek provided a detailed implementation plan to McEwen Mining to make sure they understood each step of the project and how many hours each step would take. The plan helped ensure all of the Company's needs and expectations would be met, and that all issues and concerns were being addressed.

Results

McEwen Mining now has an email system that centralizes global employees onto one platform via the convenience, scalability and cost-effectiveness of the Cloud. With Office 365, storage space has been greatly increased and email is reliably backed-up, archived, and easily retrieved in order to meet corporate compliance requirements.

Moreover, McEwen Mining is taking advantage of the applications provided in Office 365 such as SharePoint, allowing users to work on projects together from different locations by sharing, updating, and accessing files remotely.

The company has saved money by foregoing an expensive upgrade to their prior email platform while dramatically reducing the administrative burden of managing an outdated system.

Employees are now able to remotely access their email, Office applications, calendars and files via a single, cloud-based platform, allowing them to be more productive – anytime, anywhere – away from the office or on the road.

About NexusTek

NexusTek, an award-winning Microsoft Gold Partner, provides small and medium-sized businesses a trusted resource to optimize and manage their IT environments, ensuring business continuity and driving productivity. From managed IT services to cloud solutions and customized business software implementations, NexusTek employs top talent, offers personalized attention, and brings nearly 22 years implementing technology best practices for companies nationwide. For more information, visit www.nexustek.com.