- ACCOUNTANCY CASE STUDY -

Potter Finnegan ltd
Chartered Accountants

INDUSTRY: Accountancy
TEAM SIZE: 10 Staff
LOCATIONS: Galgorm

THE SITUATION

- An accounting team with a mix of desktops, laptops, & network equipment including physical and virtual servers and remote users.
- One of the partners was spending more and more time managing the hardware, software and IT security. As the firm continued to grow this was taking more time away from their core obligations
- Ultimately, Potter Finnegan wanted to make sure they were protecting their clients as best they could and were keen to discuss how Jtec IT Ltd could monitor their technology 24/7 with proactive IT support

Steven Potter of Potter Finnegan

> *We have worked with Jack and the team for years but had always called them when we had a problem. We now have a contract in place which means they are working on our behalf in the background!*
>
> *Our I.T. systems have never been as reliable as they are now and their friendly engineers are always available whenever we need help.*

Potter Finnegan ltd
Chartered Accountants

Steven Potter
Partner

HOW DID WE HELP?

Steven and his team provide their clients with a high class, specialist accountancy service but they were spending time better utilised with their clients in managing their technology.

We analysed the spend analysis for Potter Finnegan and advised of the benefits of a switch to a Managed Service provided by Jtec IT Ltd rather than as and when problems arose.

Now Potter Finnegan are a priority client and their contract includes amongst other things;

- 24/7/365 Proactive monitoring
- Vulnerability scanning
- Advanced email security
- Guaranteed response times
- Preventative maintenance
- Microsoft patch management
- 3rd party application updates
- Free consultancy and access to discounted IT hardware
- Zero call out/travel fees
- Unlimited IT support

They have also implemented our bespoke suite of Cybersecurity tools to help them avoid Ransomware or Cybersecurity incidents and tie in with the requirements of their Cyber Security Policy.

If you would like peace of mind via affordable IT support from one of Northern Irelands oldest providers please contact us for a chat to see how we can help your business.

Call Jeremy direct : 028 9099 2544 or 07736 947120

My team and I would like to help you with your I.T. Give us a call on 028 9099 2544 and let's have a quick non-salesy chat!

Jack Eccles
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